

# Community Crisis Assistance Team

## CCAT Program Update

Chief Shirley, Police Department  
Chief Hagen, Fire Department  
Natasha Grossman, Fire Department  
Captain Parrott, Police Department

May 28, 2024



# Information

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Overview Since Launch  
of the CCAT Program



# Agenda

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1. Background
2. Achieving Our Goals
3. Outcomes and Insights



# Background

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**Summer  
2021**  
Pilot



**December  
2021**  
Evaluation  
Report



**Fall 2022**  
Federal  
Earmark  
Received



**December  
2022**  
City Council  
Funds  
Program



**January-  
June 2023**  
Recruitment  
& Hiring

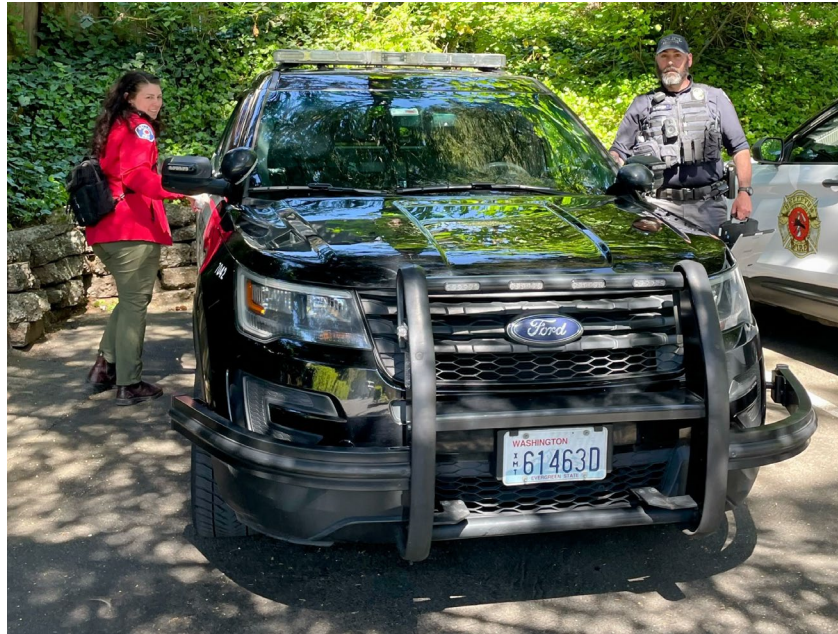


**Summer  
2023**  
Officer &  
MHP  
Training



**September  
2023**  
Unit Launch





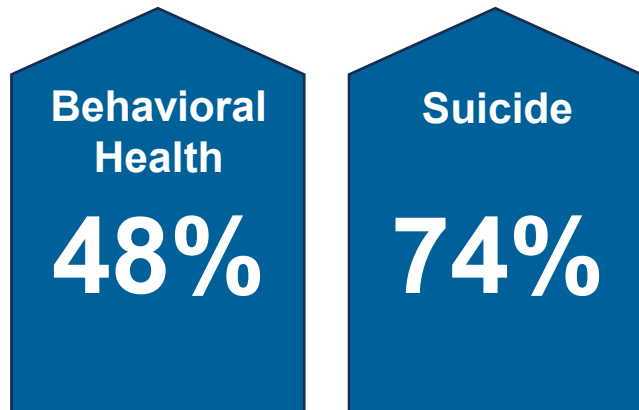
# Achieving Our Goals

8 Month Report: September 2023 – April 2024



# Data

## CCAT Presence



**MARCH - APRIL AVERAGE**

## CCAT Calls



**PAST 8 MONTHS**



# Diversions

109

## DIVERSIONS OVER FIRST 8 MONTHS

### Diversions by Type





# Outcomes and Insights





# Outcomes

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Individual Cases  
Opened by Case  
Management Team

143



# Success Stories



# What's Working

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- Fully Integrated - Housed at Station 1 alongside CARES
- CCAT partners training together
- Demand for CCAT is greater than expected and widely embraced



# Looking Forward

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- Training firefighters and police officers with basic skills to respond to lower acuity behavioral health calls
- Adding an Opioid Response Social Worker to the MHP team
- Hosting Advanced Crisis Negotiation training



# Information

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