



DATE: October 28, 2025

TO: Mayor Robinson and City Councilmembers

FROM: Bianca Siegl, Director, Office of Housing, 452-4382
City Manager's Office

SUBJECT: Eastgate Campus Update: PorchLight and Plymouth Crossing

This report is a follow-up to the September 16 presentation regarding the ongoing collaboration between PorchLight men's shelter, Plymouth Crossing, and the City to address community concerns and support a safe and welcoming community for all in Eastgate. The City's objective is to reduce homelessness by supporting the work of shelters, affordable housing, and service providers across the community to meet essential needs and operate as good neighbors. Both the City and Eastgate operators are aware of ongoing concerns and are taking additional steps to mitigate these impacts. The previous update to Council identified an action plan. We are now implementing those operational and programmatic adjustments, and will be monitoring outcomes in the coming weeks and months. Implementation progress is summarized below.

PorchLight Men's Shelter

- Adjusted the daily bed registration procedure to allow clients to get on the list for beds later in the morning and receive confirmation of shelter earlier in the evening. This is intended to reduce the need for clients to be on site very early or very late and will help clients who cannot be accommodated due to space limitations better able to access shelter elsewhere.
- Implemented a smartphone notification system so that clients do not need to be on site in person to learn if they will have a bed that night.
- Allowing men using the day center space to rest on a mat or cot during the day, which is intended to reduce the number of men who might otherwise leave the site to rest elsewhere nearby.
- Seeking private grant funding to support an additional outreach staff position.
- Established an ad-hoc action-focused subcommittee of the Community Advisory Group to prioritize and implement additional actions to support safety and comfort for clients, residents, and area businesses. This group includes City of Bellevue and Plymouth staff.

Plymouth Crossing

- Establishing new external partnerships to provide enhanced health services on-site, funded in part by the City's Housing Stability Program. Program

improvements include increased on-site mental health services, increased on-site medical services, and continued behavioral health and addiction recovery programs. In addition to the primary function of addressing chronic health needs of Plymouth's residents, many of whom live with disabling conditions, these enhanced services may also result in fewer calls to first responders for medical services.

- Finalizing a shared expectations document with Bellevue Police so that police officers and Plymouth Crossing staff benefit from consistent information about access and operations.

City of Bellevue

- Bellevue Police completed a Crime Prevention through Environmental Design (CPTED) analysis for the King County Metro Eastgate Park and Ride facility earlier this year and is working with Metro to prioritize and implement the recommendations. Metro has assigned Behavioral Health Specialists to conduct outreach at the Park and Ride on weekdays.
- BPD has increased their presence in the area, including:
 - Assigning an officer to regularly check on the Eastgate campus
 - Squads holding daily briefings in and around Eastgate
 - Daily directed patrols in the Eastgate area
- Increased Homelessness Outreach staff visits to the Eastgate area.
- Evaluating mechanisms to help future permanent supportive housing establish safety plans, codes of conduct, and/or other appropriate mechanisms to enhance transparency and promote resident safety.

While it is still too early to see the benefits of the above actions in available data, staff and program operators will be monitoring metrics regarding program outcomes, first responder calls, and area impacts, including:

- Number of PorchLight shelter annual bed nights and individuals served
- Number of individuals housed at Plymouth Crossing
- Calls for service (Police and Fire/EMS) to PorchLight, Plymouth Crossing, Polaris, and the ½ mile radius surrounding the campus
- Location and number of encampments in Eastgate

Staff will continue to engage with Eastgate residents and businesses to solicit feedback and work with service providers to assess the impact of the above actions in supporting successful operations within the community.