

CITY COUNCIL REGULAR SESSION

Resolution authorizing execution of an agreement in the amount of \$126,000, plus all applicable taxes, with All Angles Consulting for work with the City Manager's Office to support city process improvement and innovation initiatives.

Kate Berens, Deputy City Manager, 452-4616
City Manager's Office

EXECUTIVE SUMMARY

Due to a vacancy in the Assistant City Manager role in 2021, the City Manager's Office is seeking assistance in supporting the culture and performance of the City while the position remains vacant. To meet this objective, All Angles Consulting is being proposed to provide contracted support to the City of Bellevue, generally in the areas of process improvement and innovation initiatives.

RECOMMENDATION

Move to adopt Resolution No. 9889

BACKGROUND/ANALYSIS

The City has a number of critical initiatives underway to respond to increasing demand for highly coordinated and efficient service delivery. In some cases, we rely on staff who do not have specialized training or expertise to lead these efforts. For significant, key initiatives, such an approach does not make sense, but leads to rework, slower work or missed opportunities. Having this consultant dedicated to supporting staff and providing key expertise in our skill gaps until a permanent Assistant City Manager is on board will mean we do not lose critical time. All Angles Consulting has been engaged in Operations Policy Team facilitation and LEAN process coaching, which allows for insight into City culture, personnel, and needs that is uniquely suited to back-filling for the Assistant City Manager, who had general oversight of these initiatives and has now left the City.

POLICY & FISCAL IMPACTS

Policy Impact

Bellevue City Code 4.28 provides for the fair and equitable treatment of all persons involved in the purchasing process. Council approval is required to award the bid where the cost exceeds \$90,000.

Fiscal Impact

Under existing City policy, the duration of this contract could be up to four years, however, we anticipate that the majority of services will be used in 2021, and the maximum contract amount is based on that assumption. The contract amount is set at a maximum of \$126,000, plus all applicable taxes. The contract allows the City to scale services as needed to meet demand and to modify our use of these services when the Assistant City Manager position is filled. This contract is fully funded in the General Fund, utilizing staff salary savings and other budgeted resources to pursue these kinds of initiatives.

OPTIONS

1. Adopt the Resolution authorizing execution of an agreement in the amount of \$126,000, plus all applicable taxes, with All Angles Consulting for work with the City Manager's Office to support city process improvement and innovation initiatives.
2. Do not adopt the Resolution and provide alternative direction to staff.

ATTACHMENTS & AVAILABLE DOCUMENTS

Proposed Resolution No. 9889

AVAILABLE IN COUNCIL LIBRARY

Contract with All Angles Consulting