

CITY OF BELLEVUE, WASHINGTON

RESOLUTION NO. 10626

A RESOLUTION authorizing additional funds in the amount of \$139,014.32 plus applicable taxes to continue a 5-year Software as a Service agreement with Freshworks Inc., to continue to provide a cloud-based platform for IT Service Management and Customer Service Management, in an amount not to exceed \$757,107.87 plus all applicable taxes.

THE CITY COUNCIL OF THE CITY OF BELLEVUE, WASHINGTON, DOES RESOLVE AS FOLLOWS:

Section 1. The City Manager or designee is hereby authorized to execute additional funds in the amount of \$139,014.32 plus applicable taxes to continue a 5-year Software as a Service agreement with Freshworks Inc., to continue to provide a cloud-based platform for IT Service Management and Customer Service Management, in an amount not to exceed \$757,107.87 plus all applicable taxes, a copy of which agreement has been given Clerk's Receiving No. \_\_\_\_\_.

Passed by the City Council this \_\_\_\_\_ day of \_\_\_\_\_, 2026, and signed in authentication of its passage this \_\_\_\_\_ day of \_\_\_\_\_, 2026.

(SEAL)

\_\_\_\_\_  
Mo Malakoutian, Mayor

Attest:

\_\_\_\_\_  
Charmaine Arredondo, City Clerk