



City of Bellevue

Annual Resident Performance Survey Data

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Direction Needed from Council

Information Only

AGENDA



Background



Review Topline Results



Questions

Background

- Topline results on some Key Community Indicators (KCIs)
- These indicators are a part of Bellevue's "Vital Signs" – key performance metrics that give the reader a sense of the overall health of the city
- Full Performance Measures Survey Report out by July 31

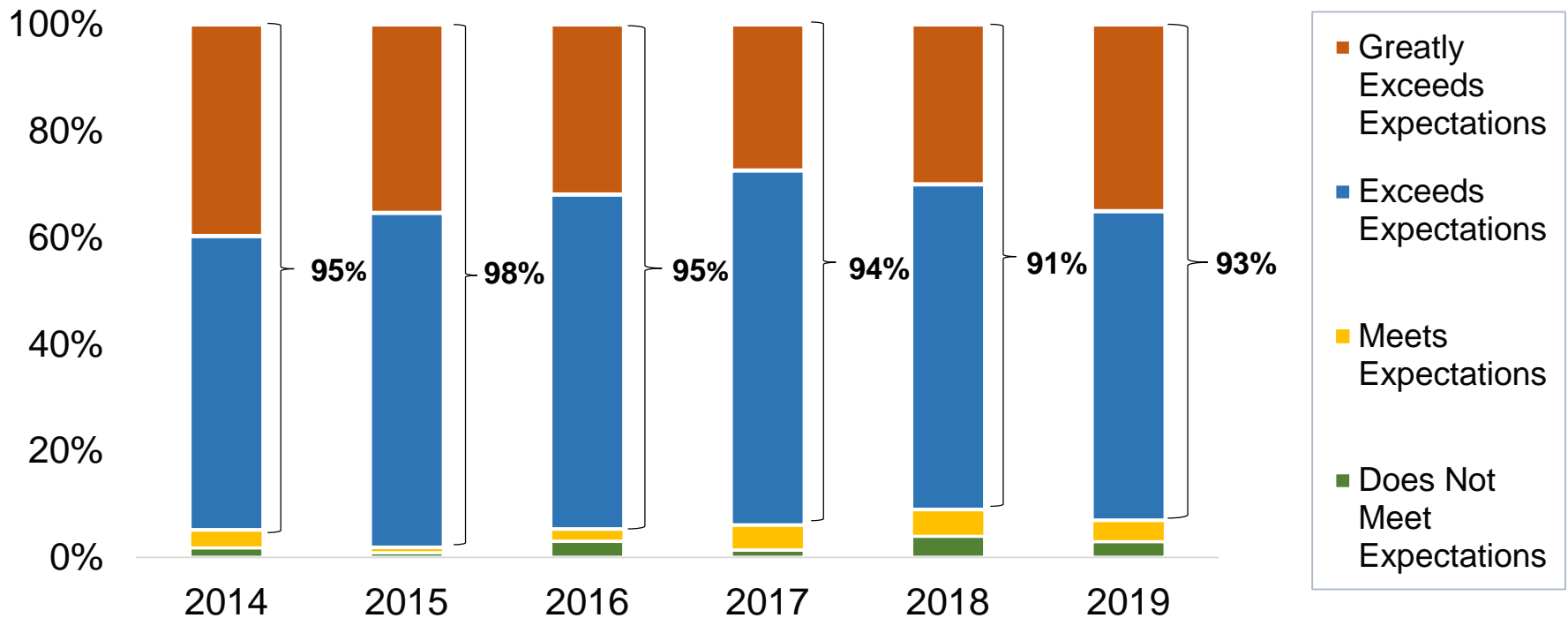
Overall Quality of Life in Bellevue

(n=533)

Margin of error: +/- 4.2% at a 95% confidence interval

Attachment A – 2019 Annual
Resident Performance Survey Data

How would you rate the overall quality of life in the city of Bellevue?



- 93% of residents believe the overall quality of live in Bellevue “exceeds” or “greatly exceeds” their expectations.
- This result has remained relatively steady for several years.

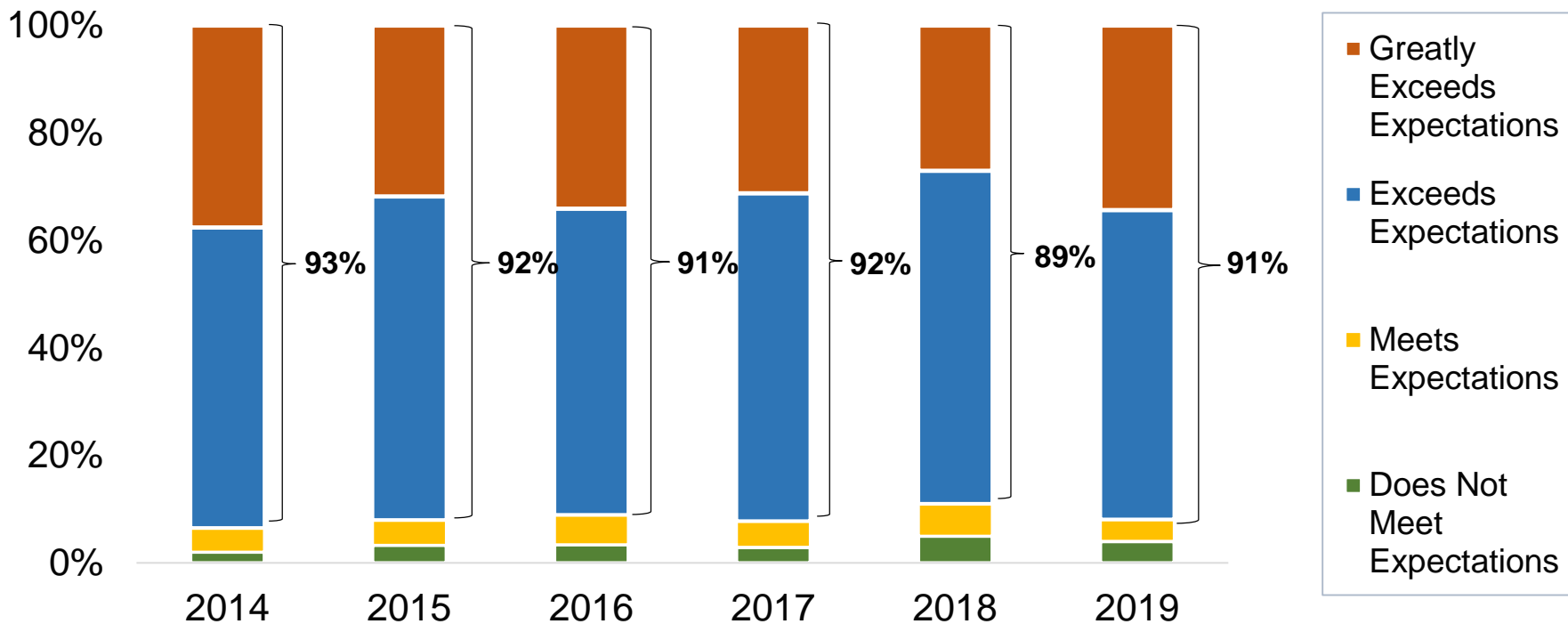
Overall Quality of City Services

(n=533)

Margin of error: +/- 4.2% at a 95% confidence interval

Attachment A – 2019 Annual Resident Performance Survey Data

How would you rate the overall quality of services provided by the City of Bellevue?



- 91% of residents believe the overall quality of city services “exceeds” or “greatly exceeds” their expectations.
- This result has remained relatively steady for several years.

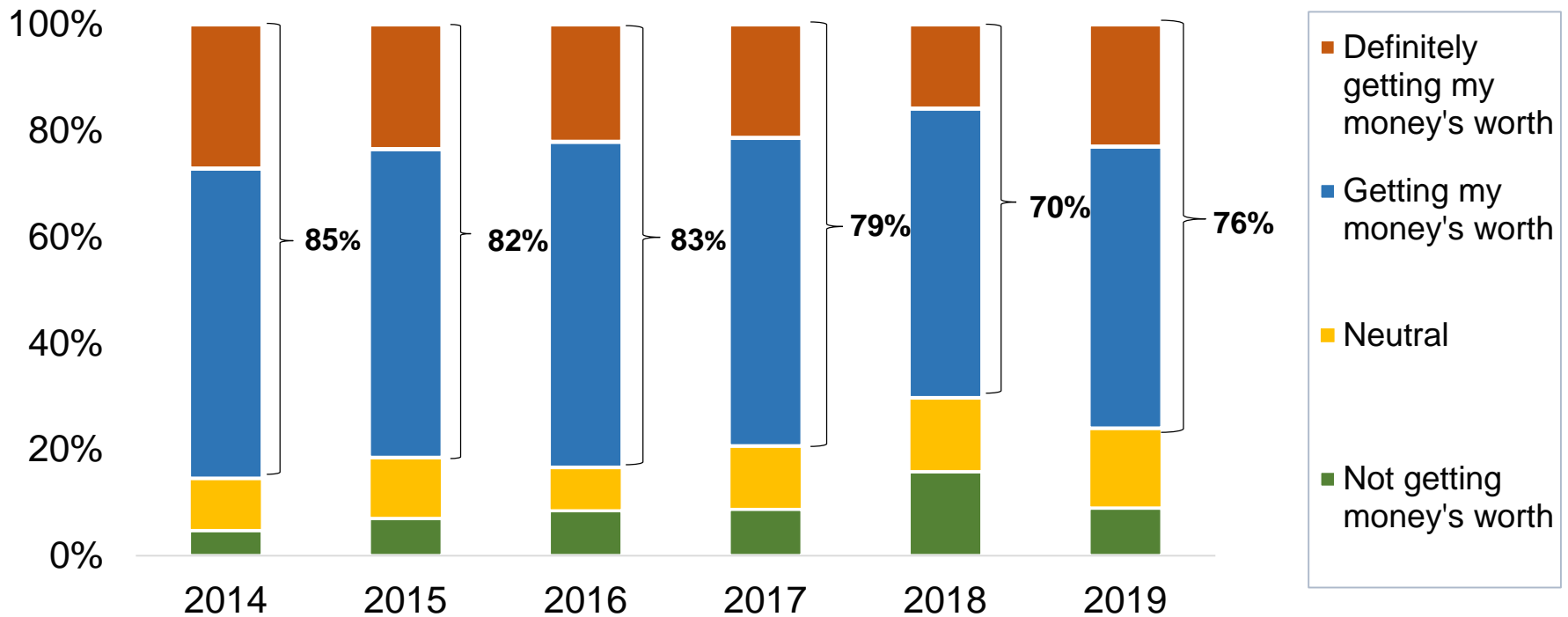
Value of Services for Tax Dollar Paid

(n=533)

Margin of error: +/- 4.2% at a 95% confidence interval

Attachment A – 2019 Annual Resident Performance Survey Data

Do you feel you are getting your money's worth for your city tax dollar?



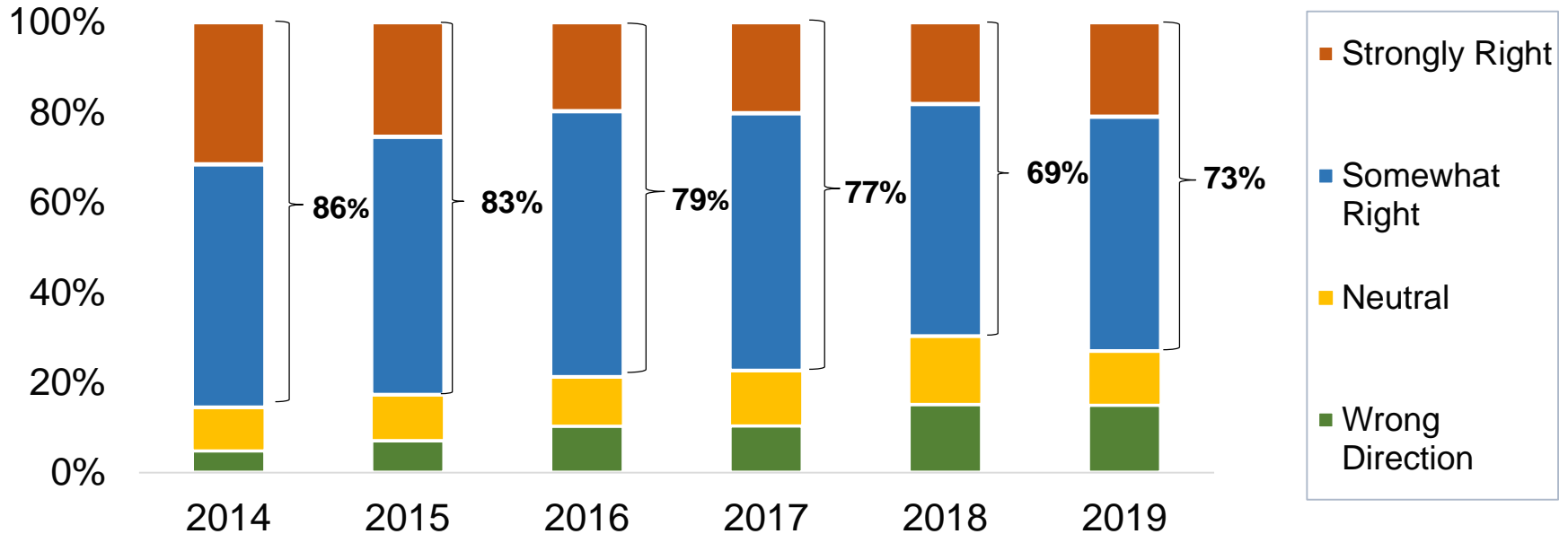
- 76% of residents believe they get their money's worth for their city tax dollar.

Direction the City is Headed

(n=533)

Margin of error: +/- 4.2% at a 95% confidence interval

Overall, would you say that Bellevue is headed in the right or wrong direction?



- 73% of residents believe that Bellevue is headed in the right direction.

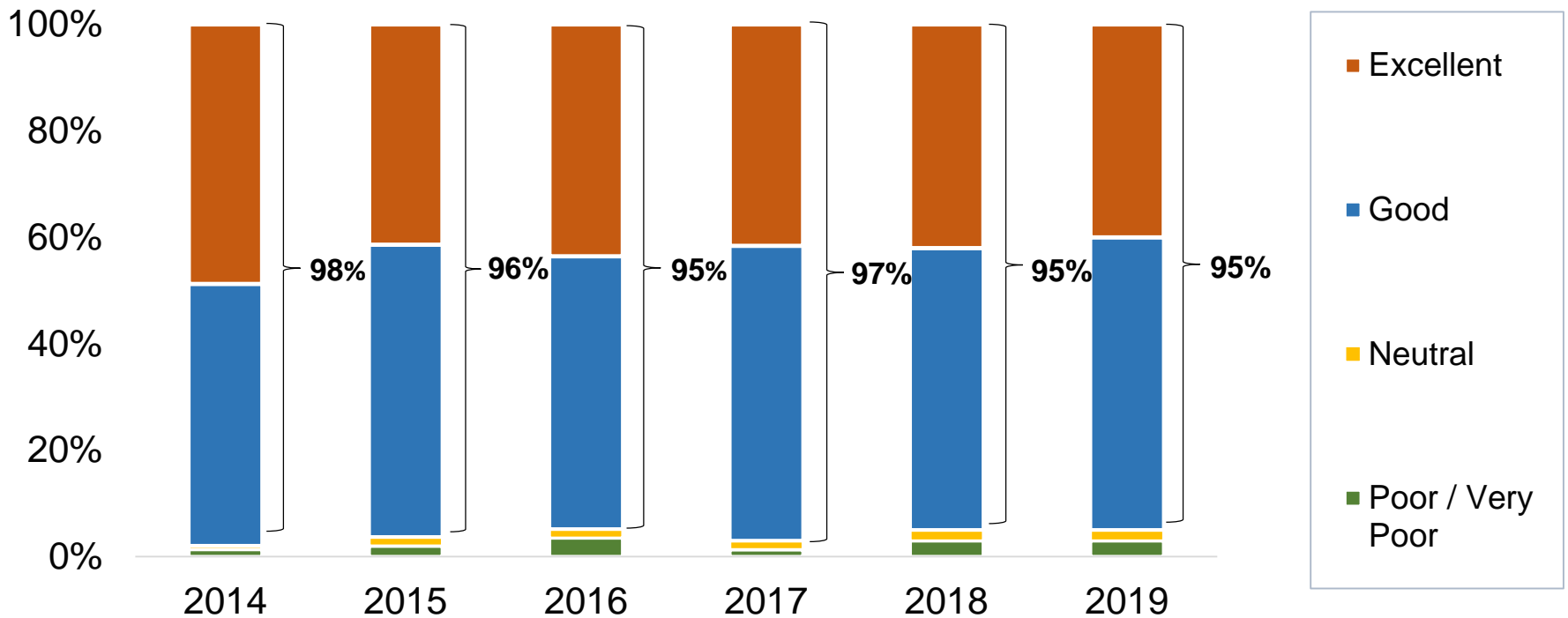
MOST COMMON REASONS GIVEN		
	<i>Why Right Direction</i>	<i>Why Wrong Direction</i>
#1 Most Common	Development / Growth	Congestion / Crowding / Traffic
#2 Most Common	Planning / Infrastructure	Development / Growth
#3 Most Common	Public Transportation / Schools / Education	Cost of Living / Expenses / Taxes

Bellevue as a Place to Live

Attachment A – 2019 Annual Resident Performance Survey Data

(n=533) Margin of error: +/- 4.2% at a 95% confidence interval

Overall, how would you describe the city of Bellevue as a place to live?

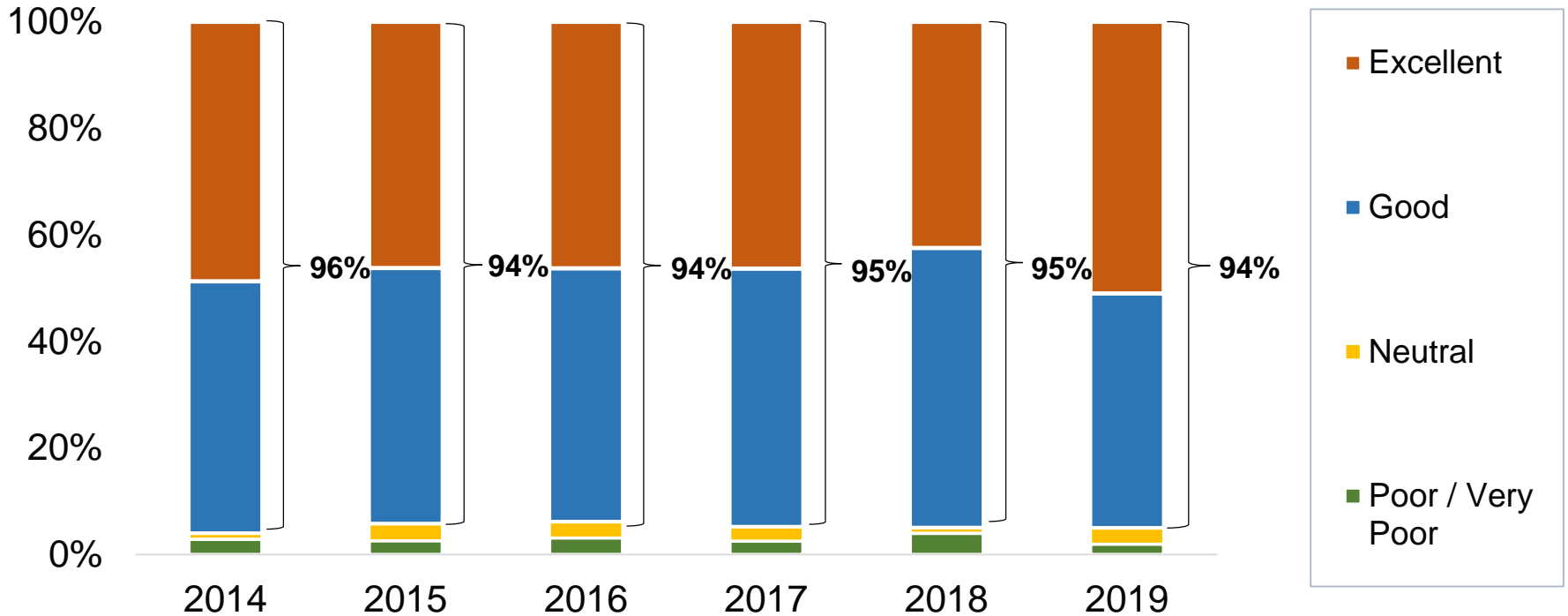


- 95% of residents say that Bellevue is a good or excellent place to live.
- This result is similar to previous years.

Neighborhoods as a Places to Live

(n=533) Margin of error: +/- 4.2% at a 95% confidence interval

Overall, how would you describe your neighborhood as a place to live?



- 94% of residents say that their neighborhood is a good or excellent place to live.
- This result is similar to previous years.

Thank You!

- Any questions?