

Overview of the City's Accredited Programs

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AGENDA

Why Accreditation

Accreditation Process

Accredited Services

Public Commitment

Why Accreditation

- Strategic investment
- Third-party validation
- Data-informed decisions
- Continuous improvement
- Excellent public service



Accreditation Process

- Regular cycle
- Peer review
- Deep scrutiny
- Recommendations
- Accountability



Accredited Services

- Fire & Emergency Medical *1998
- Parks & Community Services *2005
- Police *2005
- Transportation *2007
- Utilities *2004

14% in the US

1 of 3 in Washington

6% in the US

1 of 12 in Washington

1st in Washington









^{*} Continuous re-accreditation since the starting date

Public Commitment

- Excellent public service
- High value
- Well-run city











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