Utilities 2025-2034 CIP Budget Proposals and Community Engagement

Presentation to Environmental Services Commission

Linda De Boldt, Assistant Director, Engineering Birol Shaha, CIP Portfolio Manager, Engineering

June 6, 2024

Direction Needed from Commission

This is an informational briefing, and no action is required at this time.

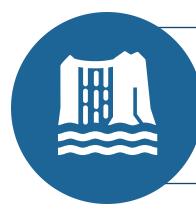
Agenda

- Review of 2025-2034 CIP Budget Proposals
- Community engagement and feedback on proposed 2025-2034 CIP

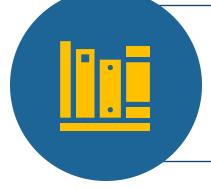
Capital Investment Budget Informed By



Council Strategic Direction



Asset Management



City Financial Policies

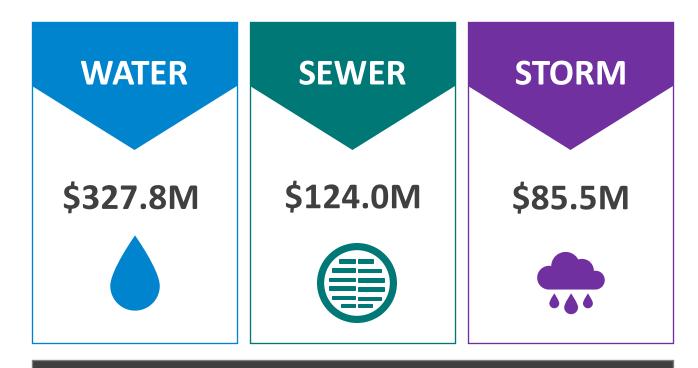


Service Levels



Proposed 2025-2034 CIP Budget Highlights

Proposed CIP Budget by Fund



TOTAL CIP BUDGET: \$537.3M

Commission reviewed in detail on April 4

Water CIP Highlights

WATER

\$327.8M



Key Investments:

- Watermain replacement projects
- New reservoir and pump station projects
- Emergency Water Supply investments such as developing groundwater well program



Sewer CIP Highlights

SEWER

\$124M



Key Investments:

- New sewer pump station and force main projects
- Increased sewer pipe defect repair and replacement work
- LW Lake Lines early action projects



Storm and Surface Water CIP

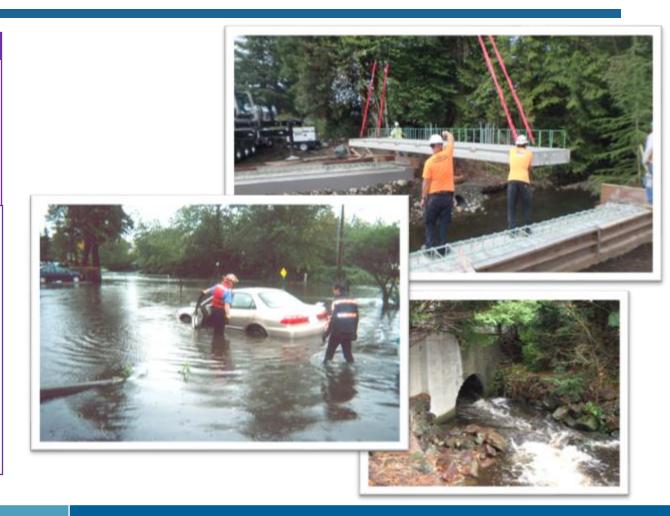
STORM

\$85.5M

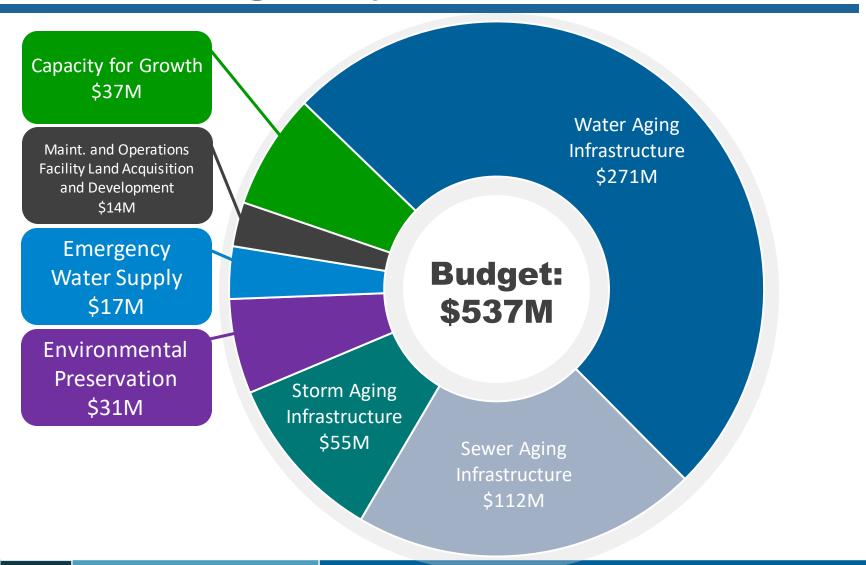


Key Investments

- Storm pipe defect repair & replacement
- Flood Control projects
- New fish passage and stream improvements
- Water quality and flow control projects



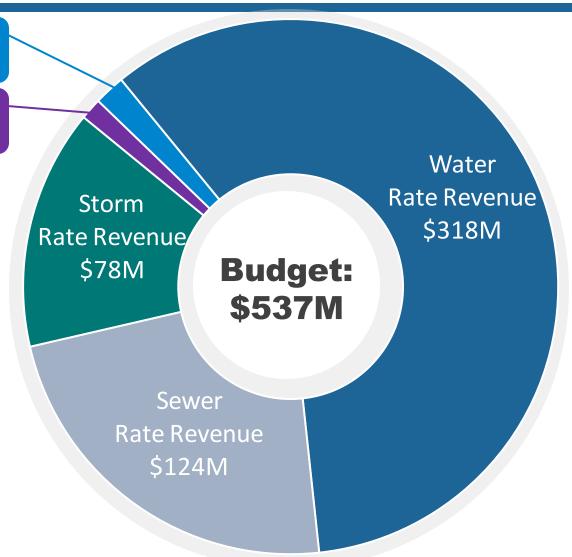
CIP Budget by Proposal



CIP Funding Strategy

Water Use of R&R \$10M

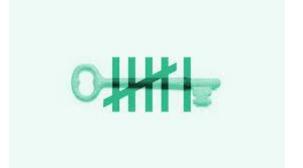
KCFCZD Grants \$7M



2025-2034 CIP - Key Points

- CIP delivery ensures sustainable utility services to our customers.
- Alignment with Council's Vision for a High Quality Built and Natural Environment
- Continued investment in:
 - R&R for Aging Infrastructure
 - Support Community Growth
 - Environmental Stewardship
 - Regulatory Compliance
 - Operational Efficiencies
- Recent cost increases have contributed a significant increase to projects.

- Ramp up of renewal and replacement programs in the Sewer Utility
- Budget aligned with R&R study, and balanced with available resources to deliver





Community Engagement



Community Engagement Goals

- Raise awareness of Utilities services
- Engage in CIP budget development process
- Get feedback from the community
- Provide information in accessible and inclusive ways

Engagement Opportunities

- CIP Prioritization Survey September 2023
 - ✓ Community input used to prioritize CIP projects
- City Website & Online Engagement
- In-Person Open Houses
 - ✓ City Hall
 - ✓ Mini City Hall at Crossroads Mall
 - ✓ Spring District Family Festival



CIP Prioritization Survey 2023 Results (107 respondents)

	Reliable Infrastructure	Regulatory Compliance/ Safety	Environmental Stewardship	Schedule/ time constraints	System Performance / Level of Service	Service Equity
Very Important	63	37	44	31	56	24
Important	31	40	33	34	37	38
Somewhat Important	8	24	20	25	8	25
Not Important	3	5	7	10	3	10
Very Not Important	2	1	3	7	3	10

Promote Engagement

- City Website, News Release
- Social Media (Nextdoor, Facebook, Twitter)
- Newsletters
- Inclusive Outreach
 - ✓ Translation in top seven languages
 - ✓ Outreach to diverse community organizations



Engagement Results

Level of engagement	2021-2027 CIP Online Open House	2023-2029 CIP Online Open House	2025-2034 CIP Community Engagement
Engaged (Contribute or feedback)	3	76	Email feedback – 4 Actively engaged in-person Open Houses – 48 CIP Prioritization Survey - 107
Informed (Sought more information when visiting the site)	31	97	Engaged in activities on Website - 734
Aware (At least one site visit)	137	405	Website visit: 270 Social media reach: Nextdoor - 22,962 Instagram – 2,355 Facebook – 1,553

Comments Summary

- General interest on Utilities services
- Drinking water quality at customer tap
- Project interest at Meydenbauer, Crossroads, Kelsey Creek at Lake Hills Blvd
- Appreciate public outreach effort
- Support for environmental preservation
- Rate affordability
- Storm drainage Issues
- Interest to understand CIP budget process and project costs



Engagement Takeaways

- Early feedback during budget development project prioritization aligned with customers
- Community needs and mode of engagement vary
 - ✓ Meaningful engagement at in-person open houses
 - ✓ Connection through social media network
 - ✓ Meeting people where they are
 - ✓ Engaged with more diverse community
- Reflect on lessons learned and build from there





Next Steps



Questions and Input