

DATE: September 8, 2025

TO: Human Services Commission Members

FROM: Ruth Blaw, Human Services

Manager

SUBJECT: 2025 Human Services Needs Update Initial Findings

Human Services staff will provide the commission with an overview of the initial data findings for the 2025 Human Services Needs Update.

Background

The City of Bellevue publishes the Human Services Needs Update at the beginning of each two-year funding cycle. Since 1989, this report has offered a summary of human services trends, needs and gaps in the community.

For the 2025 Human Services Needs Update, the City of Bellevue has contracted with Zilo International Group LLC, a research and consulting firm, to gather information about human service needs in the City of Bellevue. Zilo used several methods to gather data including a consumer/community survey (translated into 10 languages), a provider's survey, community-specific focus groups, network/coalition meetings with non-profit providers, and key informant interviews. Staff will present the data analysis and key fundings from the Zilo report.