

Eastgate Campus Area Data Summary

December 2025

The City of Bellevue regularly collects and monitors data to evaluate the service benefits and neighborhood impacts of the PorchLight men's shelter and Plymouth Crossing permanent supportive housing locations in Eastgate. Data will be posted on the City website on a semi-annual basis so that community members can be aware of these trends. In addition, the City holds regular discussions regarding data with the relevant service providers in order to monitor trends and address opportunities for improvement.

Data tracked includes:

- Number of PorchLight shelter annual bed nights and individuals served
- Number of individuals housed at Plymouth Crossing and average tenure
- Calls for service (Police and Fire/EMS) to PorchLight, Plymouth Crossing, Polaris, and the ½ mile radius surrounding the campus. 1-mile radius data will also be reported.
- Location and number of encampments in Eastgate

PorchLight Men's Shelter

	Bed Nights	Day Center Visits	Total Emergency Men's Shelter Clients Served (Shelter & Day Center)
2023	30,403	31,216	368
2024	35,405	33,597	656
2025 (1/1/25 – 9/30/25)	27,557	33,073	704

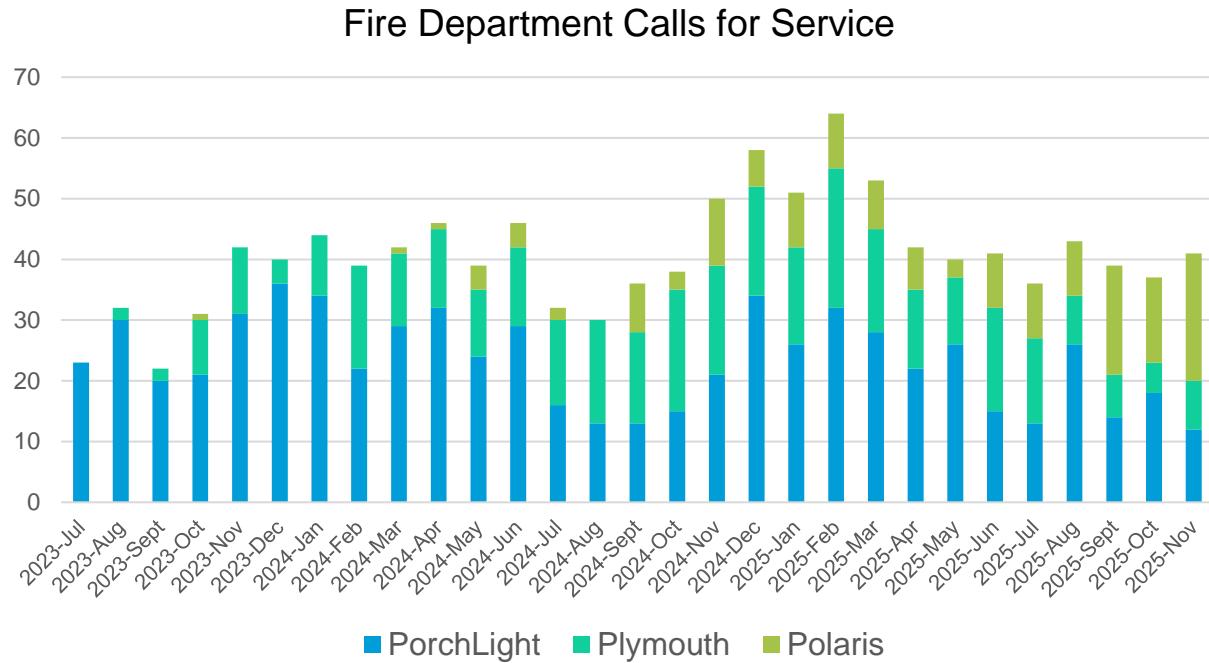
Observations

- PorchLight's 100-bed emergency men's shelter (EMS) is the only shelter serving adult men on the East side, and continues to be full most nights of the year.

Plymouth Crossing Permanent Supportive Housing

- People housed at Plymouth Crossing in 2025: **115 total**
- Participation rate in on-site service programming: **90% of residents**

Bellevue Fire Department

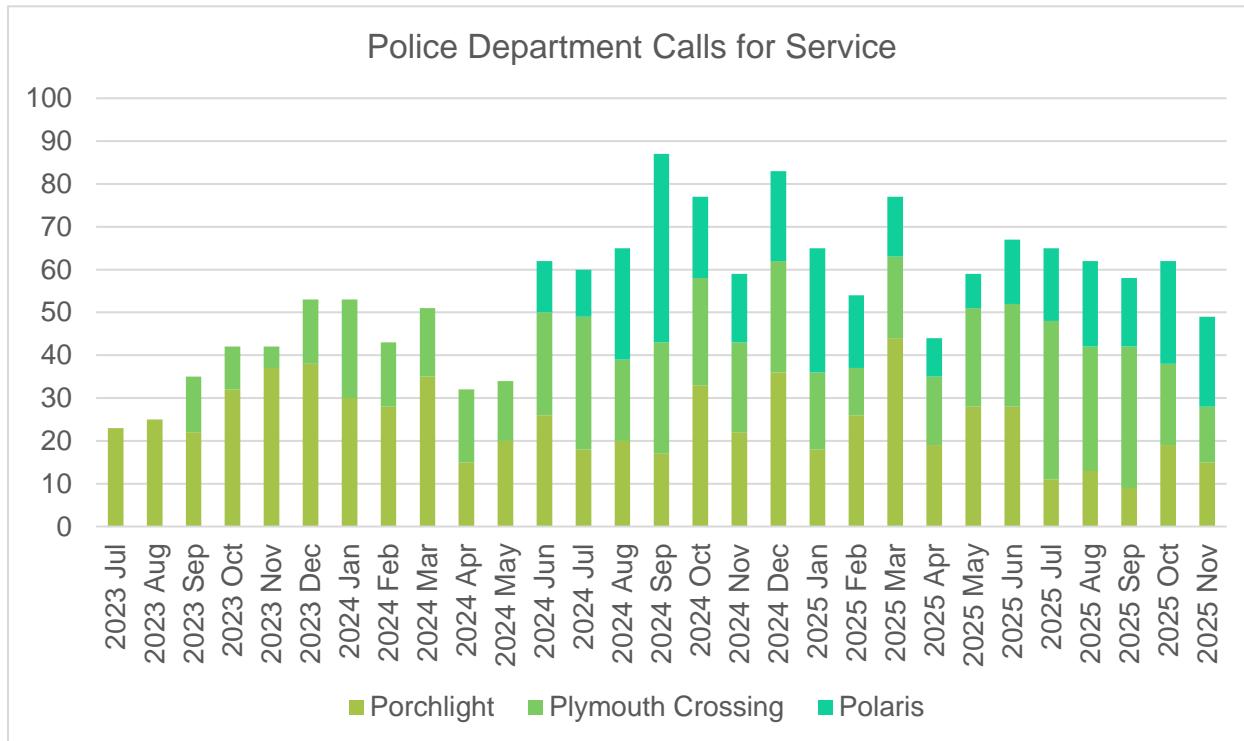


Observations

- Nearly 74% of Fire Department calls for service are for EMS. 17% are categorized as service calls, primarily for CARES.
- Since summer 2025, calls for service to Plymouth Crossing permanent supportive housing have decreased. This is consistent with expectations that as individuals are able to stabilize in secure housing with access to health services, demand is reduced for emergency medical services.
- As the Polaris apartments have leased up, there is a notable increase in calls for service to this location.

Bellevue Police Department

June - May	Polaris	Porchlight	Plymouth Crossing	Polaris, Porchlight & Plymouth Crossing CFS	Remaining .5 mile radius addresses	TOTAL Calls for Service (CFS)	Year to Year change	% Polaris, Porchlight & Plymouth Crossing / TOTAL CFS
2022 - 2023	N/A	N/A	N/A	N/A	1189	1189		0%
2023 - 2024	N/A	312	135	447	1435	1882	58% +693	24%
2024 - 2025	226	307	259	792	1521	2313	23% +431	34%
2023-2024 vs 2024-2025		-2% -5	92% +124	77% +345	6% +86			



1-Mile Radius Call Volume

	Total CFS	Eastgate Campus	Excluding Eastgate Campus Addresses
2023	5930	233	5697
Qtr1	1296		1296
Qtr2	1450		1450
Qtr3	1545	90	1455
Qtr4	1639	143	1496
2024	6447	726	5721
Qtr1	1598	158	1440
Qtr2	1590	137	1453
Qtr3	1628	212	1416
Qtr4	1631	219	1412
2025	4763	551	4212
Qtr1	1628	196	1432
Qtr2	1530	170	1360
Qtr3	1605	185	1420
Grand Total	17140	1510	15630

Please note: The 1-mile radius data is provided for reference in response to community requests. This distance includes areas that do not have a relationship with the Eastgate campus.

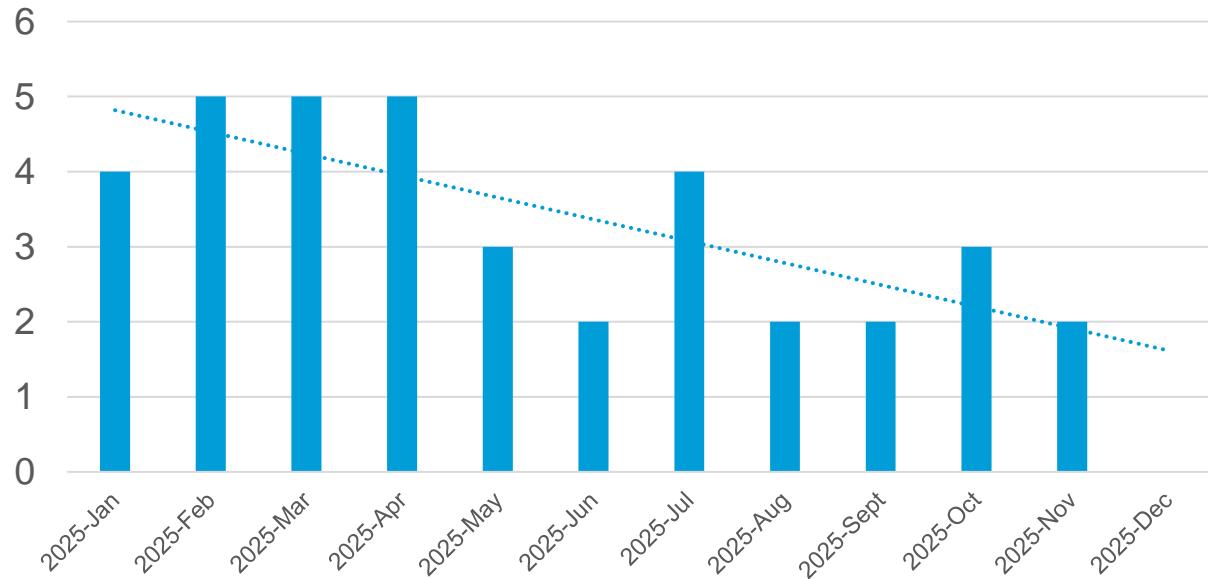
Observations

- Police calls for service to PorchLight are lower on average between June – November 2025 than in previous years. Calls to Plymouth Crossing and Polaris apartments originally increased as those two buildings became fully occupied in 2023 and 2024 but appear to be largely steady since that time.
- Between mid-2023 and mid-2025, the top three call types to PorchLight were Assist, Trespass, Disturbance, and Follow Up.
- Between mid-2023 and mid-2025, the top three call types to Plymouth Crossing were Assist, Noise Complaint, and Follow Up.
- Calls volume in the ½ mile radius surrounding the Eastgate campus, but excluding calls to the campus itself, have increased slightly in the past few years (approximately 6% 2024 – 2025).
- Call volume in the 1-mile radius of Eastgate campus (minus the campus addresses) has stayed steady, since 2023 2nd quarter, at an average 1,430 911 CFS per quarter. There

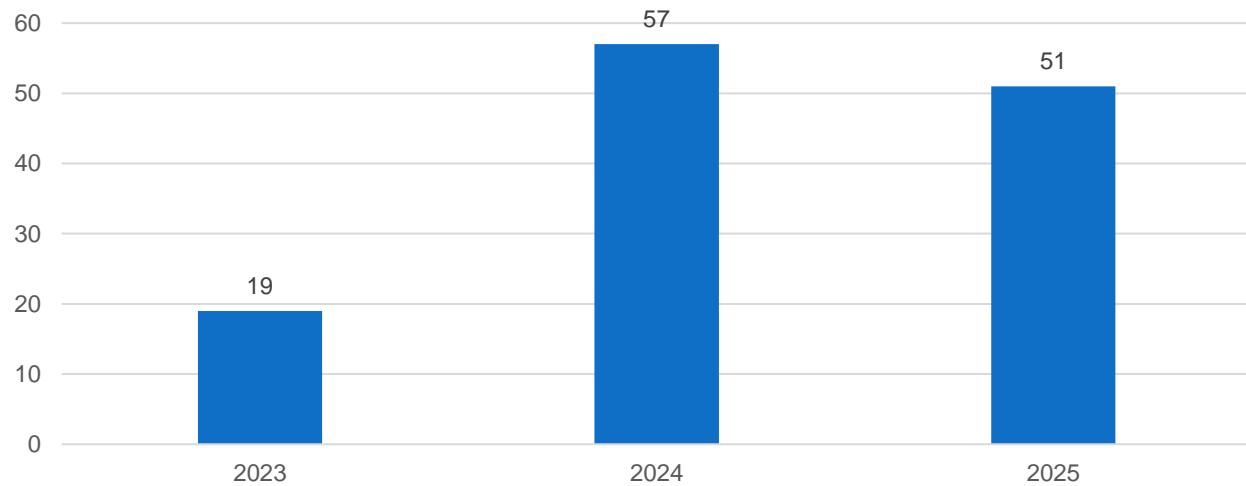
was a substantial increase between 2023 1st and 2nd quarter, from 1,296 to 1,450 CFS of 12% (154 CFS). This increase occurred before the Eastgate campus opened and can be mostly attributed to an increase in 911 hang up calls (+45 CFS), shoplifts reported at Factoria Mall during the 2nd quarter (+59 CFS) and welfare checks (+20 CFS).

Bellevue Homelessness Outreach

Encampment Responses: Eastgate and Factoria



MyBellevue Homelessness Assistance Requests: Eastgate



Please note: 2025 data is January – November only. MyBellevue requests are submitted by community members to alert Outreach Program staff to people in need in the community, encampments, or other issues of concern. Multiple requests may be submitted for the same incident.

Observations

- Average monthly encampment numbers in Eastgate and Factoria have reduced slightly throughout 2025. Total encampment numbers remain low. As a number of factors, including weather, influence encampment activity it is not possible to determine with certainty the cause of this reduction.
- MyBellevue requests are increasing over time. This may be due to increased presence of unhoused individuals in the area, as well as continued efforts by Outreach Program staff to encourage community members to use MyBellevue as a reporting tool.