

Water System Leak Response

Working under pressure

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Direction Needed from ESC

No action by the Commission is required at this time. This is an informational briefing regarding water main breaks.





The presentation will focus on these key areas
in responding to a water main break:



Preparedness



Risk
Assessment



Response



Recovery



Preparedness

People

- ✓ Hire
- ✓ Train
- ✓ Retain



Preparedness



Proactive measures

- ✓ Leak Detection
- ✓ Tabletop Exercises
- ✓ ICS
- ✓ 24/7 Response Team



Preparedness

Equipment



- ✓ Select
- ✓ Train
- ✓ Maintain



Preparedness



Hydroexcavator

- ✓ Safer
- ✓ Less impact to traffic
- ✓ Efficient



Preparedness



Materials

- ✓ Shop
- ✓ Stock
- ✓ Innovate



Response



Why did this happen?

Structural Failure

- ✓ Pipe Material
- ✓ Pressure
- ✓ Corrosion
- ✓ Old installation practices
- ✓ Ground movement
- ✓ Tree roots



Third Party

- ✓ Underground boring
- ✓ Contractor neglect

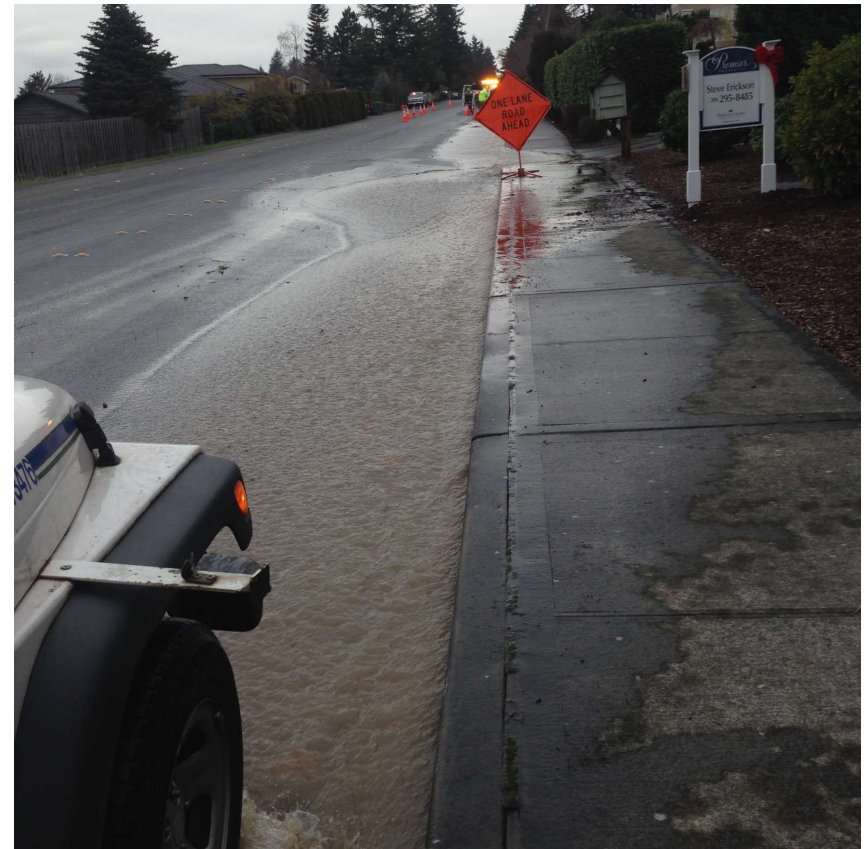


Risk Assessment



Mitigation Strategies

- ✓ Throttle valves
- ✓ Maintain + pressure
- ✓ Temporary Water
- ✓ Isolate
- ✓ Downstream Impacts
- ✓ Environmental



Response



We don't go home until the Water is on!

- ✓ Gather information
- ✓ Control
- ✓ Mobilize
- ✓ Repair
- ✓ Restore
- ✓ Recover
- ✓ 24/7 Response



Response



Repair

Step 1

- ✓ Notify
- ✓ Locate
- ✓ Isolate
- ✓ Traffic Control
- ✓ Inform
- ✓ Damage assessment

Step 2

- ✓ Break ground
- ✓ Excavate
- ✓ Safety measures
- ✓ Repair options

Step 3

- ✓ Repair
- ✓ Flush
- ✓ Maintain Water Quality
- ✓ Flush

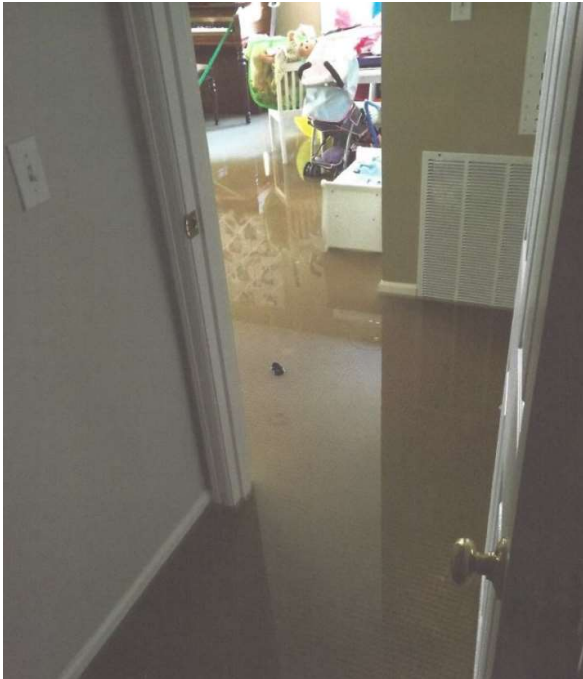


Response



Impacts

- ✓ Property Damage
- ✓ Traffic disruptions
- ✓ Boil Water
- ✓ System Impacts
- ✓ Noise



Recovery

Wrap up and prepare for the next one.



Restoration

- ✓ Backfill
- ✓ Asphalt
- ✓ Monitor
- ✓ Document
- ✓ Claims
- ✓ Debrief



“We are always working under pressure”



Number of Water Main Repairs

2016 – 20

2017 – 34

2018 – 25

2019 – 22

2020 – 29

Number of Water Service Repairs

2016 – 287

2017 – 269

2018 – 219

2019 – 195

2020 – 190

End of Presentation



We don't go home until the Water is on!

Thank you for your
time listening to
today's presentation
on "Water System
Leak Response"

