



Discussion of Survey Results

Continuous Improvement

Thara Johnson,
Emil King
Community Development
January 26, 2022



Discussion of Survey Results

Direction

1. Survey Questions
2. Survey Results & Feedback
3. Early wins
4. Approaches to address survey feedback
5. Next Steps

Survey Questions



AREAS WHERE
COMMISSION IS
FUNCTIONING
WELL.



IMPROVING
COMMISSION
INTERACTION



MORE EFFECTIVE
STAFF SUPPORT
FOR
COMMISSION



IMPROVING
INTERACTION
WITH THE
COMMUNITY



Survey Feedback

**Planning Commission
Process**

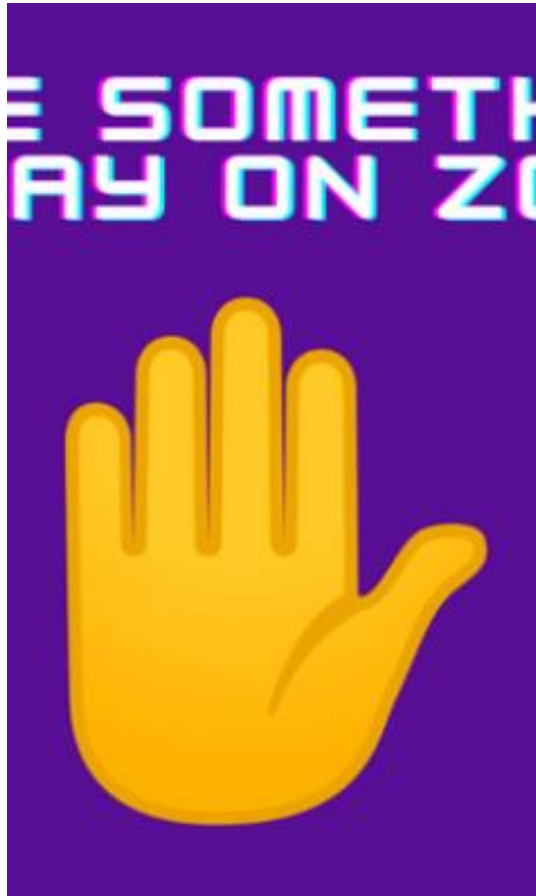
Public Comment

**Commission and staff
coordination**

Early Wins

- Consent calendar and raise hand function
- Resource guide changes: educational and background materials
- Background and briefings on complex topics
- Identifying alternate viewpoints for staff recommendations and analysis

Commission Process



- Using the raise hand function rather than calling on Commissioners individually
- Consent calendar to approve minutes
- Not using detailed minutes

Public Comment

- Improving opportunities for public comment during the legislative review process
- Incorporating public comment in a timely manner
- Making a recommendation after the public hearing



Commission and Staff coordination

- Providing background resources, training materials,
- Additional background on state law and planning mandates
- Decision criteria for legislative processes and
- Providing the Commission with the packet five days in advance of the meeting

Early Wins



- Consent calendar and raise hand function
- Resource guide being revised to reflect educational and background materials
- Background and briefings on complex topics
- Identifying alternate viewpoints for staff recommendations and analysis

Public Engagement Strategies

- Extended calendar to identify topics for additional meetings
- Additional meetings – Great Neighborhoods, DASH Glendale, C-1 Land Use Code Amendment
- Updating project webpages with engagement opportunities
- New comments forwarded via email, publishing comments with the packet and summarizing comments during meetings
- Responding to comments in a localized manner - Great Neighborhoods planning process
- Multiple opportunities for public comment during the legislative land use process required by code



A yellow sticky note is pinned to the left side of the slide with a red pushpin. The word 'REMEMBER' is written in a small, black, sans-serif font at the top of the note, underlined. Below it, the words 'Follow Up' are written in a large, bold, black, sans-serif font. The note is slightly tilted and has a soft shadow. The background of the slide features a large, dark grey, curved shape on the left and several thin, concentric, light grey circles.

Topics for Followup

Using action oriented minutes rather than detailed minutes



Commission Direction

Meeting process:

- Raise hand function
- Consent calendar



Next Steps

Follow up on resource guide and minutes format at a future date