From: Robinson, Tom <TRobinson@bellevuewa.gov>
Sent: Friday, August 12, 2022 11:50 AM
To: Ben Storey
Subject: Bellevue Driving Range

Mr. Storey,

Thank you for sharing your concerns and for being a regular user of the Bellevue Golf Course driving range. The City of Bellevue takes pride in its facilities and staff work hard to maintain to the highest level. As for some of your concerns, the range balls are replaced every year, the hitting mats are replaced every two years as well as their condition evaluated and rotated monthly. (Scheduled to be replaced next March) The heaters are fixed and maintained on an ongoing basis.

I understand you had a conversation with Troy Rodvold, General Manager, Premier Golf at Bellevue Golf Course about the same concerns. I hope between your conversation and this email that your questions and concerns got answered.

Thank you for your input and I can make myself available any time for further discussion at your convenience.

Tom Robinson Golf Course Superintendent trobinson@bellevuewa.gov 425-452-2850

From: Ben Storey
Sent: Wednesday, August 3, 2022 8:20 AM
To: parkboard parkboard@bellevuewa.gov
Subject: Driving range problem

**[EXTERNAL EMAIL Notice!]** Outside communication is important to us. Be cautious of phishing attempts. Do not click or open suspicious links or attachments.

Greetings:

As a regular user of the Bellevue GC driving range, I have often bragged to others about the fact that I can use the range year-round due to it being covered, has heaters, offers nice balls and we can hit off great mats. But I can't say that any longer because the mats are <u>long past</u> their "shelf life." All the mats today – except for the few at the east end used for lessons – are bumpy, uneven and depressed from more than two years of use. Even turning a mat to find a better stance is no longer a viable solution.

I was always pleased that Bellevue GC would replace the mats *before* they become worn out but it certainly seems like the facility is overdue. We saw that many of the heaters were defective earlier this year and while that was an inconvenience, having a bad hitting surface makes for a bad golf experience. While I'm sure there are budget and staffing issues that may influence such an upgrade, I've always been impressed with the quality of the new range since it was opened back in 2015.

Here's hoping the City of Bellevue can see a way to continue to make the driving range the best for miles around.

Sincerely,

**Ben Storey**