

CITY COUNCIL REGULAR SESSION

Resolution authorizing the execution of a Professional Services Agreement with Critical Insight to perform various information security consulting, including departmental risk assessments, regulatory compliancy (PCI, CJIS, and HIPAA), consulting and cyber security incident response assistance on a task order basis up to \$500,000, plus all applicable taxes.

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Information Technology Department

EXECUTIVE SUMMARY

This Resolution seeks Council approval to contract with Critical Insight in a not to exceed amount of \$500,000, including annual maintenance costs plus all applicable taxes.

RECOMMENDATION

Move to adopt Resolution No. 10137

BACKGROUND/ANALYSIS

Since 2007, the Information Technology Department (ITD), has performed departmental security risk assessments to meet Payment Card Industry (PCI), Health (HIPAA), and Criminal Justice (CJIS) compliancy requirements and to ensure the security of City technology systems. In 2022, ITD advertised a Request for Proposal (RFP), seeking qualified and experienced firms to perform cyber security consulting services for a five-year period. Having two firms on retainer increases depth of expertise available to the City and resiliency in response should one firm lack availability in needed skills in an emergency situation. Requested services can include the following:

- Information Security Incident Response
- Forensic Analysis
- PCI Compliance Consulting
- HIPAA Compliance Consulting
- Information Security Planning and Auditing
- Mobile Security Consulting
- Critical Infrastructure Security Assessments
- Department specific Risk Assessments

Multiple proposals were received, and Critical Insight (formerly CI Security) was one of the selected firms after a thorough evaluation process. Critical Insight has provided security services to the City for the past two years. Ensuring that the City's network and infrastructure is secure for initiatives such as Smart City is paramount, as the threat of security-related incidents continues to increase, and additional risk assessment consulting is warranted to advance ITD's security program at a high and effective level.

POLICY & FISCAL IMPACTS

Policy Impact

Bellevue City Code 4.28 provides for the fair and equitable treatment of all persons involved in the purchasing process. Council approval is required to award the bid where the cost exceeds \$90,000.

Fiscal Impact

This agreement is funded in the IT Fund as part of the 2021-2022 budget, utilizing staff salary savings and other budgeted resources. Subsequent years of the agreement will be addressed through future budget processes.

OPTIONS

1. Adopt the Resolution authorizing the execution of a Professional Services Agreement with Critical Insight to perform various information security consulting, including departmental risk assessments, regulatory compliancy (PCI, CJIS, and HIPAA), consulting and cyber security incident response assistance on a task order basis up to \$500,000, plus all applicable taxes.
2. Do not adopt the Resolution and provide alternative direction to staff.

ATTACHMENTS & AVAILABLE DOCUMENTS

Proposed Resolution No. 10137

AVAILABLE IN COUNCIL LIBRARY

Critical Insight Professional Services Agreement (Proposed)