



DATE: November 28, 2022

TO: Mayor Robinson and City Councilmembers

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SUBJECT: First Place 2022 Digital Cities Award

The city of Bellevue was recognized by the Center for Digital Government with a first-place award in the annual Digital Cities Survey. This is the fifth year in a row that Bellevue has been honored in the top three and the third time the city has won First Place.

The winners were announced on November 10 and honored at the National League of Cities on November 17. Councilmember Zahn accepted the award on behalf of the City. The Center for Digital Government (CDG)'s 2022 survey winners strengthened cybersecurity, enhanced transparency and digital equity and planned for the future of work.

Bellevue's application highlighted work across many departments toward advancing council priorities including the following deliverables:

- Projects that leverage data and technology to enhance community engagement, equity, and accountability:
 - Updated [Police Dashboard](#)
 - Launched the [Council Priorities and Performance Dashboard](#)
 - Redeveloped and updated the [Environmental Stewardship Initiative Dashboard](#)
- Initiatives to identify and implement technologies that improve customer service:
 - Launched an expanded ChatBot on BellevueWA.Gov that supports general questions (no longer COVID focused) in eight supported languages (<https://bellevuewa.gov/>)
 - Redeveloped the Public Document Center allowing the public to self-serve frequently requested documents such as ordinances, agenda packets, resolutions, meeting minutes, and interlocal agreements via

search and filter tools (<https://docs.bellevuewa.gov/>).

- Advance implementation of the Smart City Strategy, including advanced transportation technology:
 - Leveraging [video](#) from traffic cameras around Bellevue to track near-crashes between people driving, walking and bicycling, which helps the city determine where safety improvements would be most helpful.
 - Adding free public Wi-Fi to affordable housing properties and upgrading Wi-Fi access at parks and other city facilities
 - Supporting integration of smart water meter data for Bellevue Utilities

All U.S. cities are invited to take part in the annual Digital Cities Survey. The [Center for Digital Government](#) is a national research and advisory institute focused on technology policy and best practices in state and local government.