

May 18, 2015

CITY COUNCIL STUDY SESSION ITEM

SUBJECT

Report on the Development of the 2015-2016 Human Services Needs Update.

STAFF CONTACTS

Patrick Foran, Director, 452-5377

Terry Smith, Assistant Director, 452-5379

Emily Leslie, Human Services Manager, 452-6452

Alex O'Reilly, Human Services Planning Coordinator, 452-2824

Parks and Community Services Department

POLICY ISSUES

The 2015-2016 Human Services Needs Update, along with the Human Services Element of the Comprehensive Plan, will guide the recommendations to Council from the Human Services Commission on the use of Human Services Fund and Community Development Block Grant resources for the years 2017 and 2018. The Needs Update findings also guide the Commission and staff in their roles as facilitators and planners in prioritizing projects over the next two years.

One of the key focus areas in the report will be to summarize what is known about the impact of the Affordable Care Act on Bellevue residents and health and human services providers since it was implemented in October 2014. An overarching theme throughout the report will be to identify some of the existing and emerging collaborations and partnerships in the community that offer opportunities for meeting common goals through collective impact, such as the efforts undertaken by Eastside Pathways to ensure that all children in Bellevue succeed in school and in life.

DIRECTION NEEDED FROM COUNCIL

| | |
|---------------|-------------|
| <u> </u> | Action |
| <u> X </u> | Discussion |
| <u> X </u> | Information |

This item provides information about the process for and timing of the 2015-2016 Human Services Needs Update, which is getting under way.

BACKGROUND/ANALYSIS

The 2015-2016 Human Services Needs Update, along with the Human Services Element of the Comprehensive Plan, will guide the recommendations to Council from the Human Services Commission on the use of Human Services Fund and Community Development Block Grant resources for the years 2017 and 2018. The Needs Update findings also guide the Commission and staff in their roles as facilitators and planners in prioritizing projects over the next two years. Although other county and statewide needs assessments exist for certain service areas, such as homelessness and youth, the Needs Update is the only one that specifically reports on health and human service needs, gaps, and barriers primarily for Bellevue residents.

Data collection has already begun and will continue throughout the spring and summer. Human Services Commissioners will take an active role in the process by participating in a number of Community Conversations, which are informal focus groups. Members from the Bellevue Network on Aging are again taking the lead in helping convene several Community Conversations related to older adults. **The draft report will be approved by the Human Services Commission in November 2015, and staff will present the report findings to Council in January 2016.**

The report will include qualitative and quantitative data from the following sources:

- ◆ Analysis of 2010 Census data and data from the most recent American Community Survey (ACS) available for the last five years pertaining to Bellevue and East King County provided by the City's Planning & Community Development Department staff.
- ◆ An address-based survey that offered over 400 Bellevue residents the option of being interviewed over the phone or completing an online survey.
- ◆ Surveys administered electronically to organizations that provide health and human services to Bellevue residents, including those currently funded by the City and some that are not.
- ◆ Key informant interviews with a number of representatives from the faith communities in Bellevue, including Christian, Muslim, and Jewish.
- ◆ Information from businesses about the health and human services needs expressed by their employees.
- ◆ Consumer surveys distributed to sites in the community, including the Bellevue Hopelink Food Bank, Bellevue College's and Hopelink's Eastside Literacy English-as-Second Language (ESL) classes, Crossroads Mini-City Hall, Factoria Police Substation, and to each of Bellevue's community centers. These surveys are available in Russian, Spanish, Korean, Vietnamese and Chinese.
- ◆ Key informant interviews conducted with representatives of specific ethnic and cultural groups, as well as with individuals who are knowledgeable about other groups who may not be reached by surveys, such as recent veterans of the United States armed forces and local health care professionals working with low-income families.
- ◆ Community Conversations involving a variety of sub-groups such as older adults, youth, Latinos, Chinese, Eastern European, unemployed workers, Bellevue college staff, homeless women and older youth, Bellevue School District staff, and family members of people with disabilities.
- ◆ Discussions with City staff from departments such as Parks and Community Services (Probation), Planning and Community Development (Neighborhood Outreach), Development Services (Code Enforcement), and Fire (Bellevue Fire Cares).
- ◆ Extensive review of websites and recently published reports about city, county, regional, state, and national trends related to health and human services.