

CITY COUNCIL REGULAR SESSION

Resolution authorizing execution of an amendment to the services agreement with Integra Telecom, now Allstream, for telecommunication services, extending the current contract term by eight months, and increasing the contract value by \$81,000 plus applicable taxes.

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Information Technology Department

EXECUTIVE SUMMARY

To ensure continuation of telecommunication services, this Resolution will extend the Allstream contract for eight months, and increase the contact value by \$81,000 plus applicable taxes to maintain current rates and for services.

RECOMMENDATION

Move to adopt Resolution No. 9535.

If approved, effective date: 02/11/2019

BACKGROUND/ANALYSIS

On September 16, 2013, Council approved Resolution 8626, an agreement with Allstream (formerly Integra Telecom) for telecommunications services, which includes long-distance calling, local telephone service and conference calling. Integra Telecom is now Allstream after several acquisitions. Monthly telecommunications service is necessary to continue providing reliable telephone service for City needs and for public access to City services.

In May 2013, a competitive request for proposals (RFP) process for telephone services selected the current provider from a competitive pool of four vendors and consolidated several services under one provider for increased efficiency and service resiliency.

To avoid a disruption in services and possible increased fees, it is to the City's advantage to continue the current service contract until a successor is selected. A RFP process is currently underway for the replacement of the contract. Staff plans to return to Council to execute a new contract once a vendor is chosen.

POLICY & FISCAL IMPACTS**Policy Impact**

City Council's Two-Year Priorities for High Performance Government: Identify and implement technologies that improve customer service.

Bellevue City Code

BCC 4.28 provides for the fair and equitable treatment of all persons involved in the purchasing process. Council approval is required to award the contract where the cost exceeds \$90,000.

Fiscal Impact

The City uses Allstream as its Telecommunication Service provider. Allstream provides monthly local and long-distance services and was approved in the original request to Council for these services in 2013. Total expenditures for Allstream support will be monitored by the IT department and IT will continue to submit for approval the Telecommunication services costs in its budget requests. This cost was anticipated and budgeted in the 2019-2020 budget.

OPTIONS

1. Adopt the Resolution authorizing execution of an amendment to the services agreement with Integra Telecom, now Allstream, for telecommunication services, extending the current contract term by eight months, and increasing the contract value by \$81,000 plus applicable taxes.
2. Do not adopt the Resolution and provide alternative direction to staff.

ATTACHMENTS & AVAILABLE DOCUMENTS

Proposed Resolution No. 9535

AVAILABLE IN COUNCIL LIBRARY

N/A