



MEMORANDUM

☐ Action
☐ Discussion
☒ Information

DATE: February 7, 2019

TO: Environmental Services Commission

FROM: Brian P. Pugliese, Smart Water Infrastructure & Technology Project Manager

SUBJECT: Smart Water Meters Project

Action Required at this Time

No action is required by the Commission at this time. This is an informational briefing. Staff is providing an update on the status of the project to upgrade the City's water meters and establish a new customer web page that will have enhanced features for monitoring and managing water use.

Background

In support of the City's *Bellevue Smart* plan, Utilities' Smart Water Meters project will exchange approximately 40,000 non-communicating water meters with two-way communicating meters. In December 2018, Council approved a \$20.2 million contract for this major capital project which not only upgrades the meters but also enhances Utilities' ability to improve customer service.

At the February 7 Commission meeting, staff will review the progress of the project including the status of contract negotiations for a new customer portal for viewing and managing water consumption and obtaining various communications from Utilities.