



Fire Department
Fire Chief Jay Hagen

### CITIZEN ADVOCATES FOR REFERRAL AND EDUCATION SERVICES (CARES)

Connecting residents with the right services at the right time and advocating for them throughout

- Building relationships and trust
- Meeting residents where they are
- Connect them with the services they need



## STUDENT ADVOCATES





- Current 18 Students from 7
   Universities
- Historically 57 Students from 9
   Universities
  - 7 to 24 months spent with Bellevue
  - Come with varying levels of expertise and background
  - All have a Bachelors or Masters Degrees
  - Two of three CARESI Professions are former student advocates











## **SNOW EVENT 2019**

- Assisted with delivery of prescription medications
- Made home visits to vulnerable clients
- Welfare checks on homeless clients
- Prepared to assist Office of Emergency Management with transports to critical medical appointments.

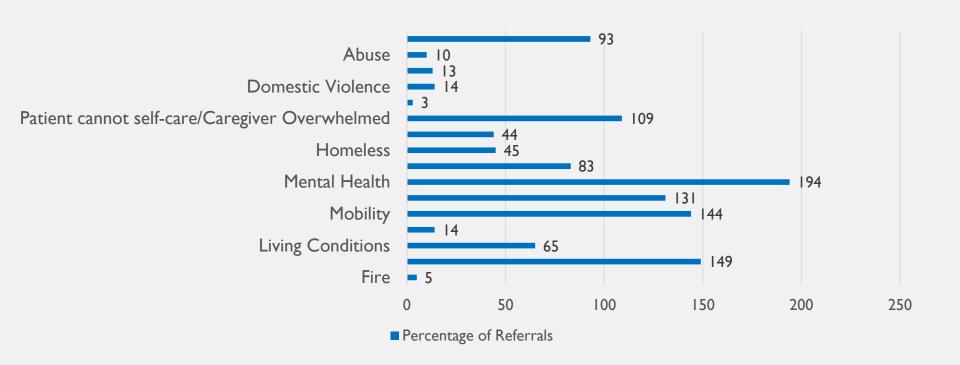
#### CARES =

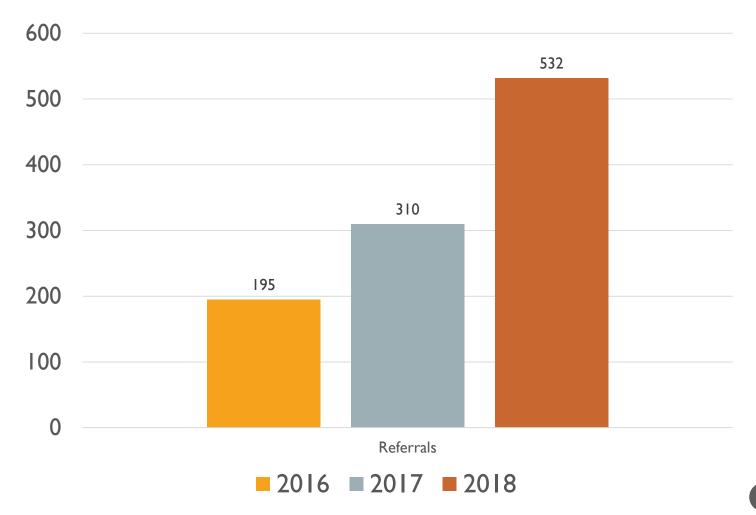
## EARLY PREVENTION & INTERVENTION

- Referral
  - CARES
  - CARESI
- Home Visit
- Service Coordination
- Support



# 2018 REASONS FOR REFERRALS (PATIENTS MAY BE REFERRED FOR MORE THAN ONE REASON)





QUESTIONS

