



Fire Chief Jay Hagen

# HISTORY

Established in  
2012

Modelled after a  
successful  
program in  
Spokane

# PROGRAM DESIGN

## Seven Universities - 10 – 14 MSW Graduate Students

- University of Washington
- Seattle University
- Eastern Washington University
- University of Southern California
- Smith College (MA)
- Simmons College (MA)
- Case Western Reserve University (OH)

CITIZEN ADVOCATES  
FOR REFERRAL AND  
EDUCATION SERVICES  
(CARES)

Connecting residents with the right services at the right time and advocating for them throughout

- Building relationships and trust
- Meeting residents where they are
- Connect them with the services they need

## STRONG COMMUNITY PARTNERSHIPS

Regional Leadership and  
Influence

- Eastside High Utilizer Work Group (HUG):
  - Overlake Hospital
  - Adult Protective Services
  - Sound Mental Health
  - Therapeutic Health Services,
  - King County Behavioral Health and Recovery Division
  - Fairfax Hospital

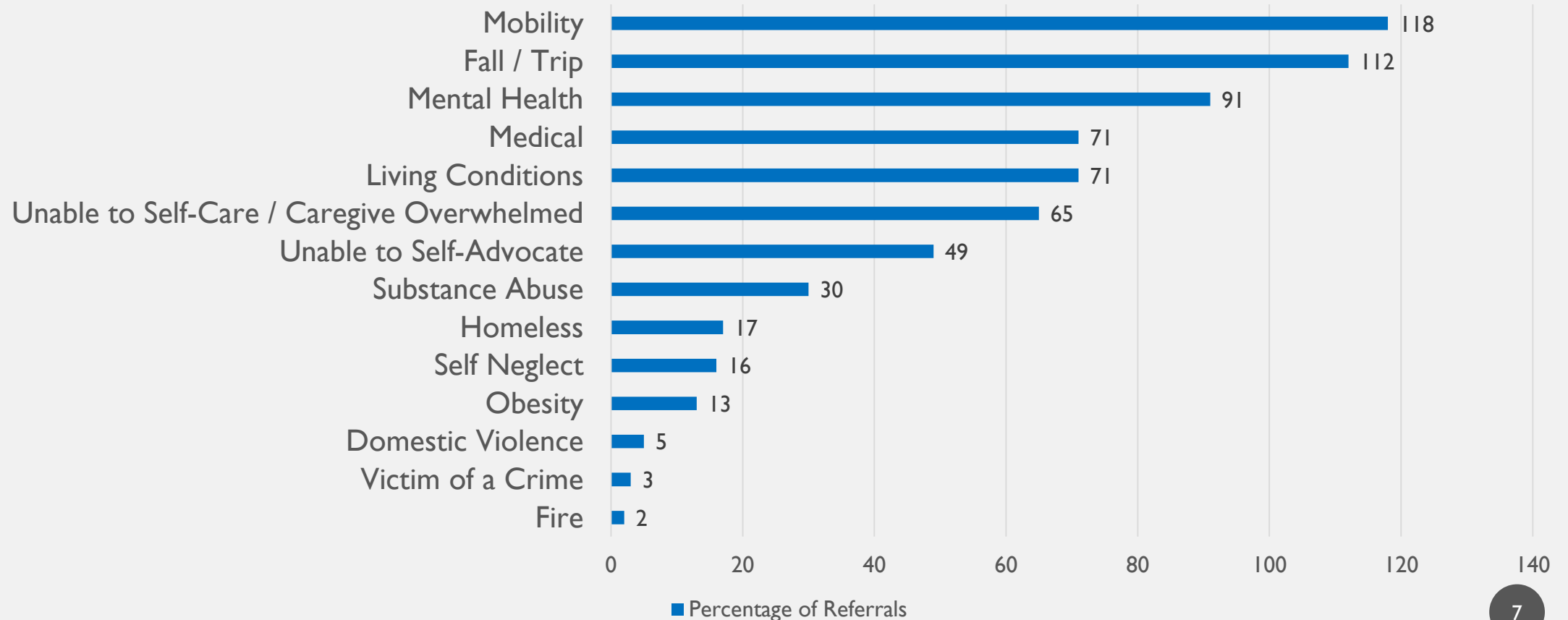
CARES =

EARLY  
PREVENTION &  
INTERVENTION

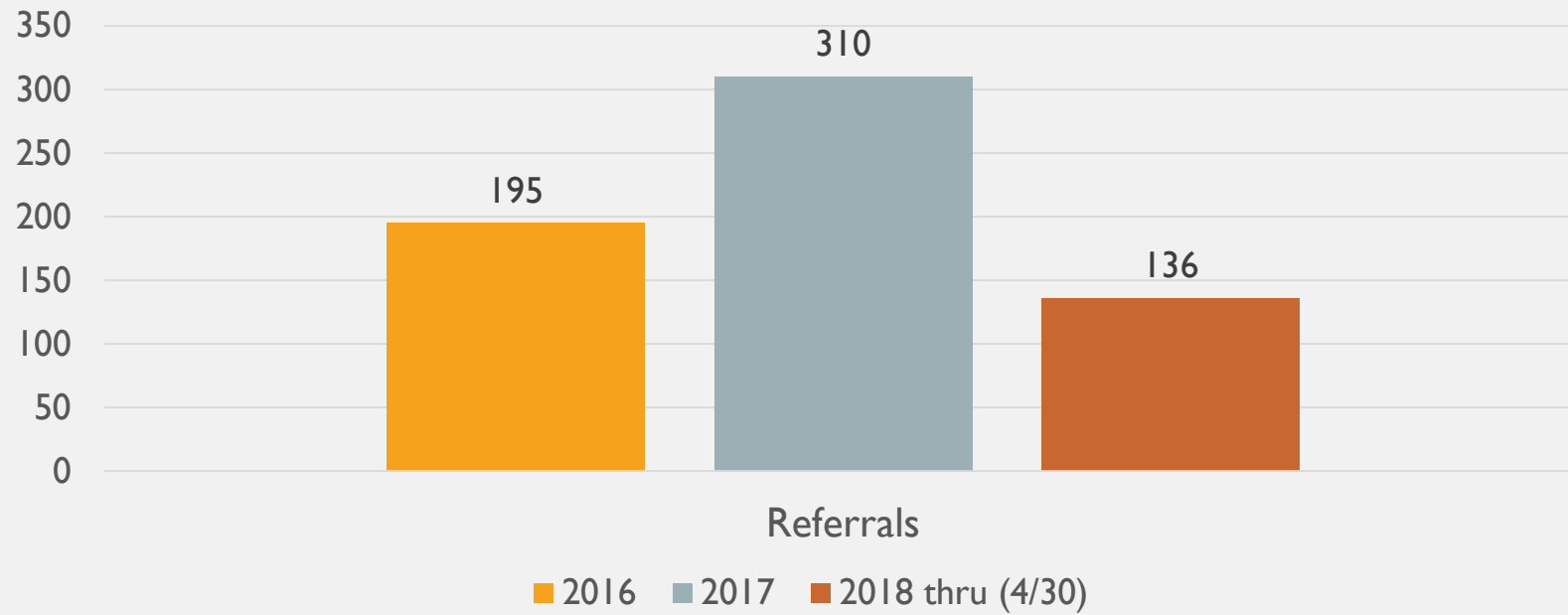
- Referral
  - CARES
  - CARESI
- Home Visit
- Service Coordination
- Support

# REASONS FOR REFERRALS

(PATIENTS MAY BE REFERRED FOR MORE THAN ONE REASON)

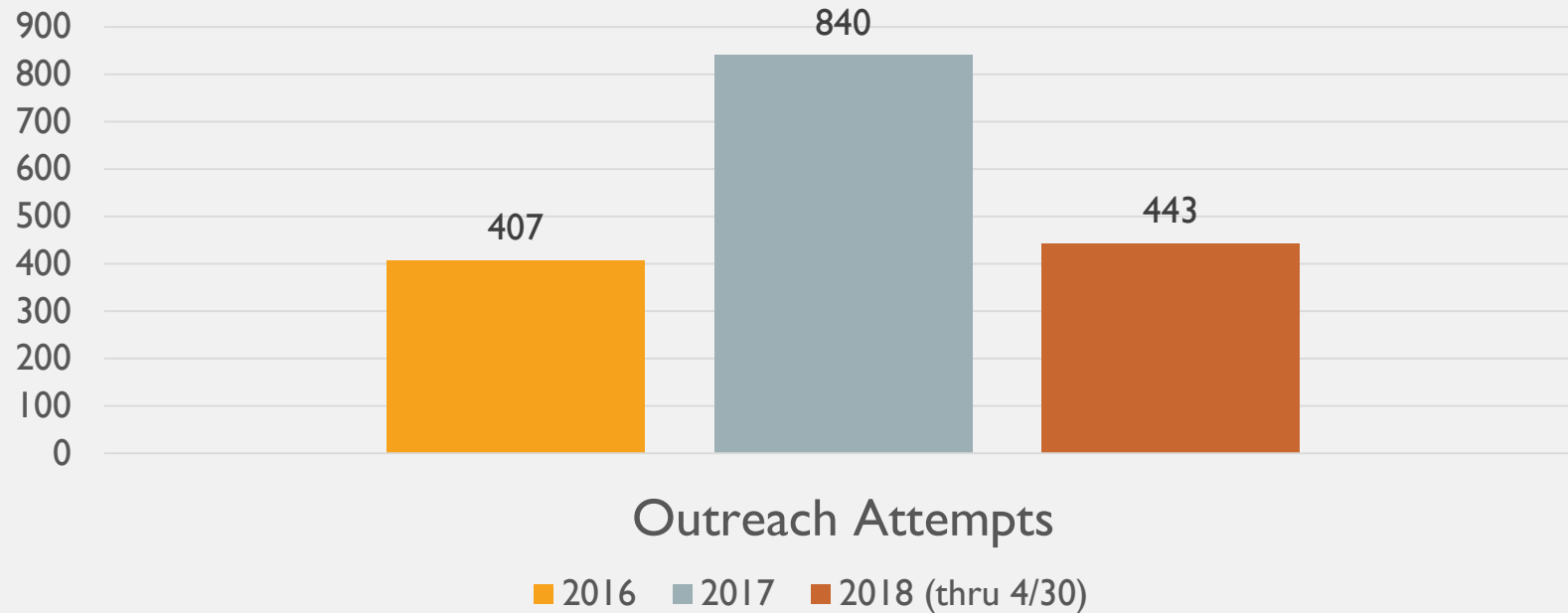


# REFERRALS





## TOTAL CARES / CARES | OUTREACH ATTEMPTS / VISITS



## PROGRAM GOALS FOR 2018 AND BEYOND

### CARES / CARESI

- Ordinance authorizing acceptance of KC EMS grant monies forthcoming

### King County EMS

- Partnership
- Funding

# QUESTIONS