

# Annual Resident Performance Survey Data

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July 17, 2017



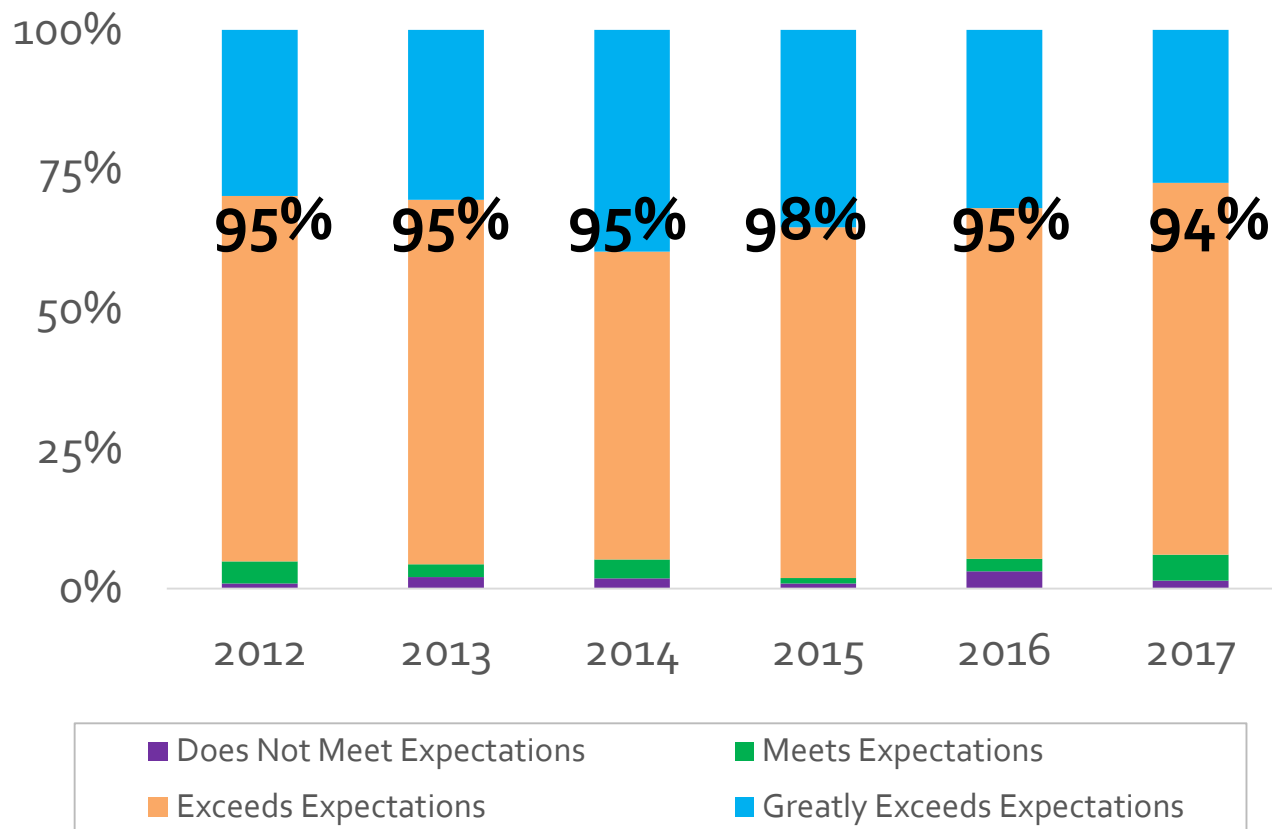
# Introduction

- 20<sup>th</sup> Performance Survey
- Full Performance Measures Survey  
Report out by July 31
- Total of 511 respondents
- Margin of error of 4.3% at a 95% confidence level

# Overall Quality of Life in Bellevue (n=511)

*Margin of error:  
+/- 4.3% at a 95%  
confidence interval*

*How would you rate the overall quality of life  
in the city of Bellevue?*

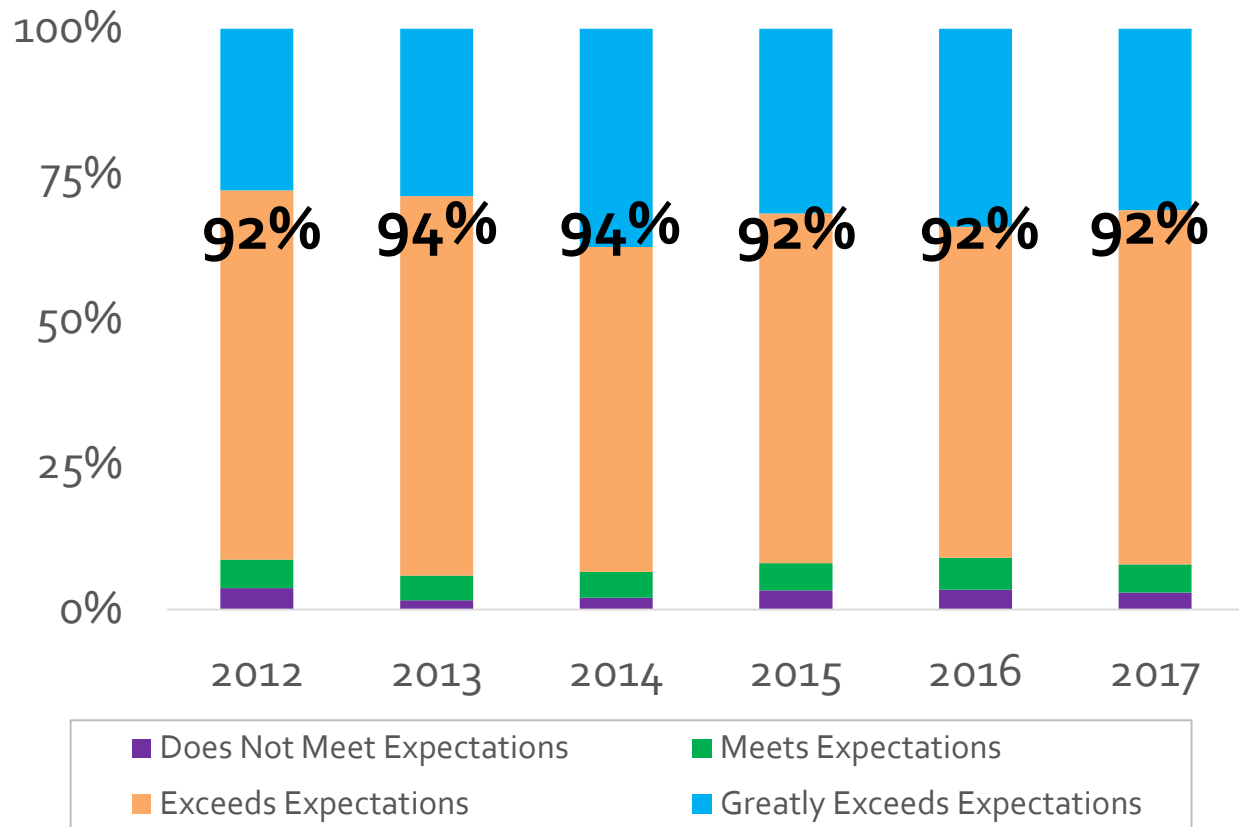


- 94% of residents believe the overall quality of life in Bellevue exceeds or greatly exceeds their expectations.
- This result has remained relatively steady for several years.

# Overall Quality of City Services (n=511)

Margin of error:  
+/- 4.3% at a 95%  
confidence interval

*How would you rate the overall quality of services provided by the City of Bellevue?*

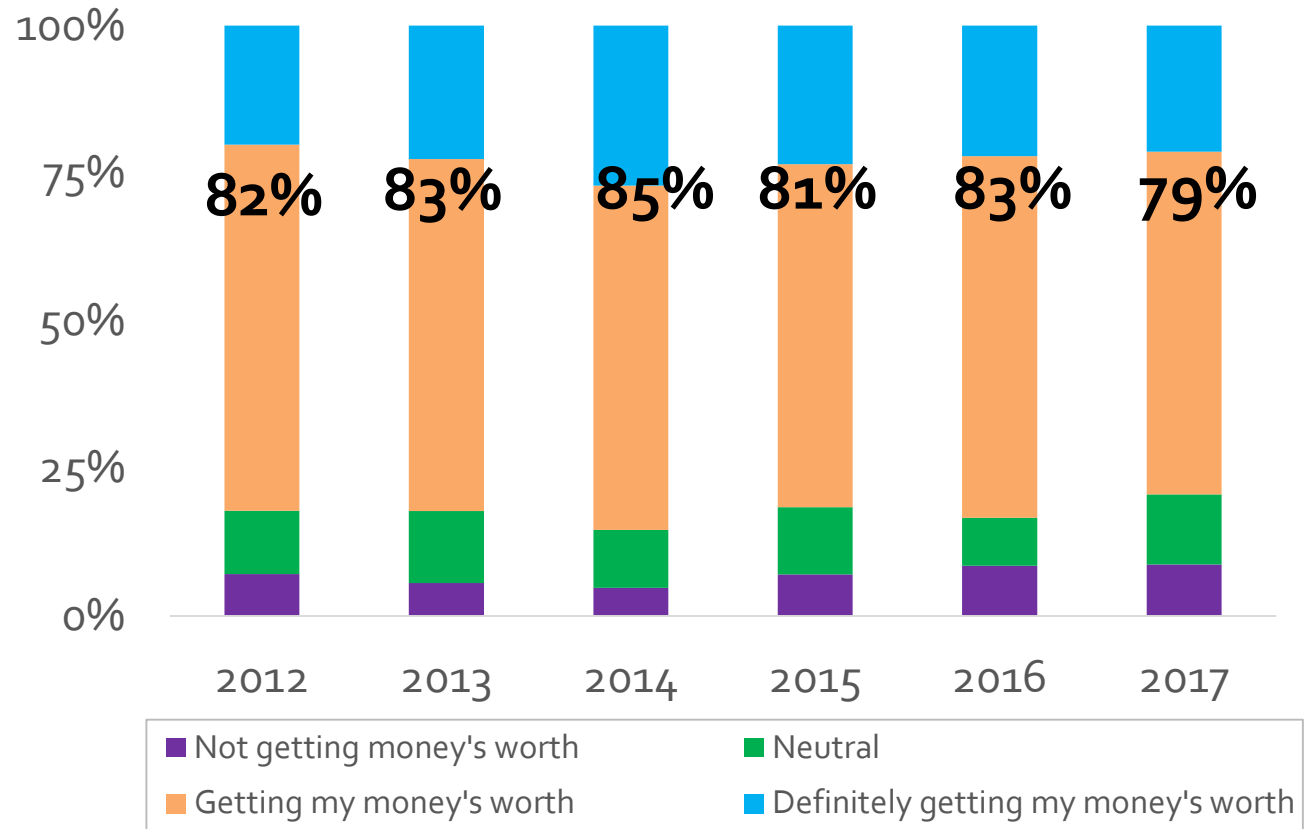


- 92% of residents believe the overall quality of city services exceeds or greatly exceeds their expectations.
- The same result as 2016 and 2015, and similar to previous years.

## Value of Services for Tax Dollar Paid (n=511)

*Margin of error:  
+/- 4.3% at a 95%  
confidence interval*

*Do you feel you are getting your money's worth  
for your city tax dollar?*

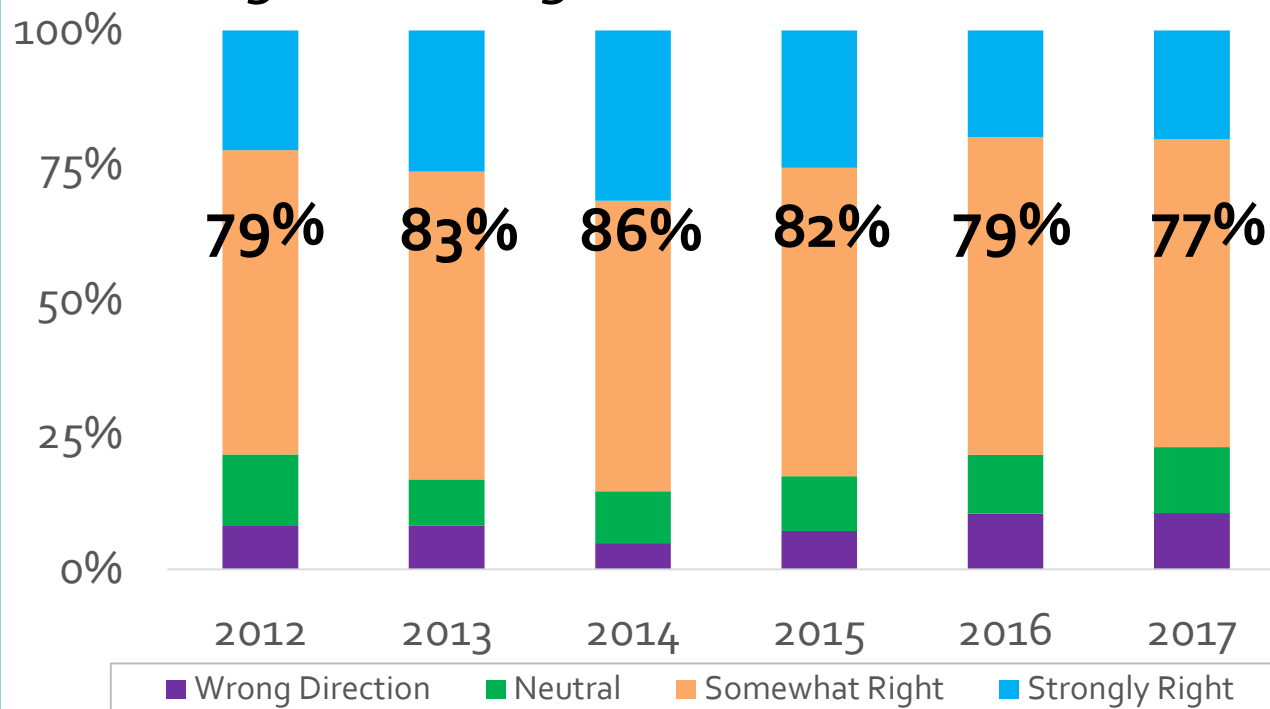


- 79% of residents believe they get or definitely get their money's worth for their city tax dollar.
- With the exception of 2014, this result has remained relatively consistent since 2012.

## Direction City is Headed (n=511)

*Margin of error:  
+/- 4.3% at a 95%  
confidence interval*

*Overall, would you say that Bellevue is headed in the right or wrong direction?*



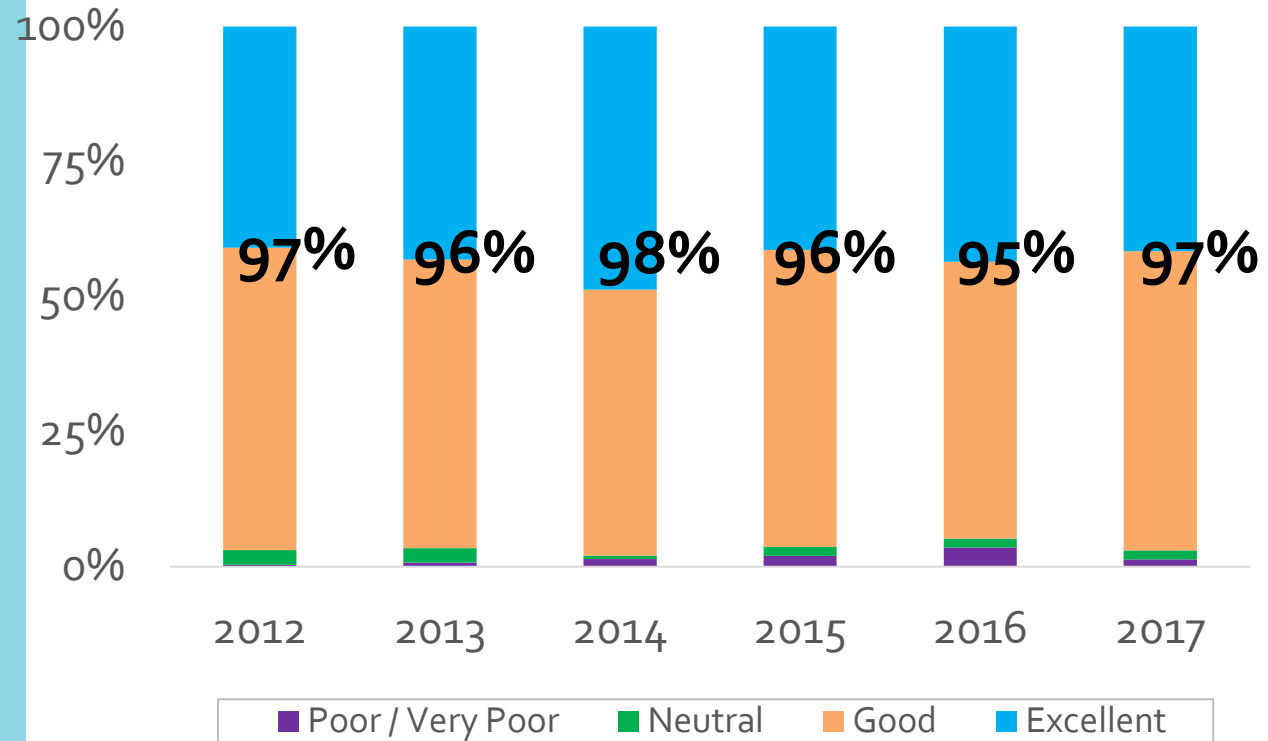
- 77% of residents believe that Bellevue is headed in the right direction.

Why Right Direction	Why Wrong Direction
Development / Growth (n=45)	Development / Growth (n=11)
Planning / Infrastructure (n=24)	Congestion/Crowding/Traffic/Overbuilding (n=10)
TIE: Light Rail & Politicians/Leadership/City Council /Government (for each, n=22)	Cost of Living / Expensive / Taxes (n=9)

## Bellevue as a Place to Live (n=511)

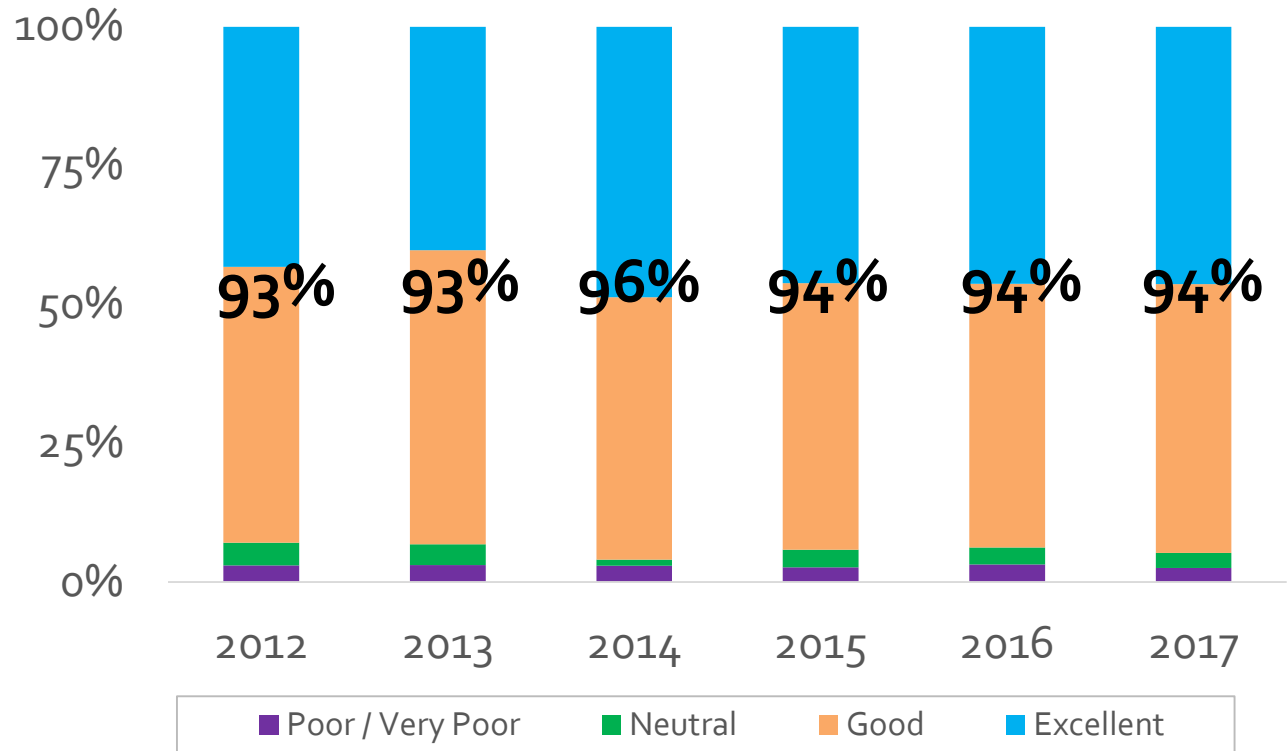
Margin of error:  
+/- 4.3% at a 95%  
confidence interval

*Overall, how would you describe the city of Bellevue as a place to live?*



- 97% of residents say that Bellevue is a good or excellent place to live.
- This result is similar to previous years.

*Overall, how would you describe your neighborhood as a place to live?*



## Nearborhoods as Places to Live

(n=511)

*Margin of error:  
+/- 4.3% at a 95%  
confidence interval*

- 94% of residents say that their neighborhood is a good or excellent place to live.
- This result is similar to previous years.





Thank you.