

Winter Weather Preparedness & Communication

Mark Poch | Transportation Department November 04, 2019





Preparedness
Communications

Preparedness

- Weather Outlook
- Equipment & Materials
- Interdepartmental Training
- Events (snow ice flood wind)



Winter Weather Ready November 1st







Last Winter's Storm

- Extreme Event
- Effective Response
 - All Fire/Police emergency calls serviced
 - Priority Streets cleared quickly
 - Internal and External Communication

Continuous Improvement

- Steel plow bits for neighborhoods
- Communications



Communications

- Enhanced
- New Tools
- Broader Audience



Winter Cautions

We offer essential cautions for winter in English, Chinese, Spanish, Vietnamese, Russian and Japanese.

- English
- <u>繁體中文 (Chinese)</u>
- Español (Spanish)
- <u>한국어 (Korean)</u>
- 日本語 (Japanese): <u>PDF</u>
- <u>Русский (Russian)</u>
- <u>Tiếng Việt (Vietnamese)</u>



Communications

- It's Your City Winter Preparedness Insert
 - First time
 - Extensive information
 - Persons with disabilities/accessibility needs
 - Translated to top 5 languages

BE PREPARED FOR WINTER WEATHER SNOW + WIND + RAIN + ICE

WINTER WEATHER PREPAREDNESS GUIDE

Here are some basic tips to help prepare and survive severe winter weather

Additional online resources listed inside

PREPAREDNESS FOR PEOPLE WITH ACCESS AND FUNCTIONAL NEEDS

Create a health card

- List allergies and food sensitivities, medications and types of health care equipment
- List communication difficulties (e.g. hearing loss)
- List medical providers
- List contact information of your personal support network members
- Keep a copy of your health card in your emergency kit
- · Have your health card readily available, especially for first responders

Maintain medical equipment and devices

- Have a backup power supply for medical equipment and devices, such as a wheelchair or scooter
- Keep model information with your emergency kit
- Know availability of your treatment facility or alternate facilities, especially if you
 are dependent on dialysis or other life-sustaining treatment

Conduct an "Ability Self-Assessment"

- On your own, are you able to:
- · shut off gas, water, electricity utilities
- operate a fire extinguisher
- carry your emergency supplies kit
- Seek assistance from your personal support network in conducting the assessment; have a plan if you are unable to do these tasks independently.

Additional tips

If you use an augmentative communications device or other assistive technologies, plan how you will evacuate with the devices and how you will replace them or communicate without them if the equipment is lost or destroyed

Prepare cards with phrases, pictures, or pictograms for communication, so your support network or first responders can communicate with you

- If you are blind or have low vision or are in the support network of someone who is:
- Prepare Braille or text communications cards
- Label your emergency supplies with Braille or large print





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