



City of Bellevue

Overview of the City's Accreditation Programs

Steve Mylett | Police

Todd Dickerboom | Fire

Shelley McVein | Parks & Community Services

Andrew Singelakis | Transportation

Nav Ota | Utilities

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Direction Needed from Council

Information only; no direction required.

AGENDA



What is Accreditation



Benefits



One City



Police



Fire



Parks & Community Services



Utilities & Transportation



Closing



What is Accreditation?

Accreditation is a process for evaluating the efficiency and effectiveness of agency operations by comparing practice to industry standards.

Public Benefits of Accreditation

- Raises the profile of the city.
- Emphasizes the city's commitment to excellence.
- Establishes an agency-wide culture of continuous improvement.
- Serves as a communication tool.
- Offers independent external verification and validation of city operations.
- Provides tangible data and information to guide decision making.

One City

Support departments are indirectly evaluated through accredited departments



Finance &
Asset
Management

Human
Resources



Information
Technology

City
Attorney's
Office



Bellevue Police Department



- Commission on Accreditation for Law Enforcement Agencies
- Internationally accredited since 2005
- 1 of 9 Washington law enforcement agencies
- Must comply with 410 standards and successfully complete an on-site inspection
- 2020 is an inspection year



Fire - Center For Public Safety Excellence (CPSE)



- One of the first agencies to receive accreditation in Washington State
- Continuously accredited since 1998
- Building blocks of the accreditation process:
 - Community Risk Assessment
 - Goals and Objectives
 - Standards of Cover
 - Benchmark and Baseline Standards
 - Strategic Plan
 - Self-Assessment

Ten Categories

- 45 Criteria
- 252 Performance Indicators
- 86 Core Competencies



Parks & Community Services

- Commission for Accreditation of Park and Recreation Agencies (CAPRA)
- Nationally accredited in 2005
- Renewed in 2010 and 2015
- 2020 is a reaccreditation year
- 1 of 3 in Washington State
- 1 of 175 nationally
- 151 performance standards



Utilities and Transportation

- Utilities first accredited in 2004, Transportation in 2007
- Reaccredited every 4 years, most recently in 2019
- Total 398 best practices submitted
- Fully compliant on all 141 practices reviewed
- 4 model practices



Closing



- A rare distinction - All operational departments are accredited
- Hallmark of excellence – a well-run, professional city
- Commitment to continuous improvement and innovation
- Value to City leadership and staff



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