

COVID-19 Update

Actions of the City of Bellevue

Brad Miyake, City Manager

Kate Berens, Deputy City Manager

Nathan McCommon, Deputy City Manager

April 6, 2020





Direction Needed from Council

Request feedback. Staff will provide a broad summary of the delivery of municipal services under the emergency of COVID-19.



Agenda

1. Service to the community
2. City operations
3. Look ahead





Service in the Community

Human Services Business Services



Human Services

www.bellevuewa.gov

Rent and Utility Assistance

Catholic Community Services: 206-328-5724

Hopelink: 425-869-6000

LifeWire: 425-746-1940

Salvation Army: 206-442-8365

Solid Ground: 206-694-6767

Attain Housing: (425) 576-9531

Lifespring: (425) 454-6424

Muslim Community Resource Center: (425) 869-6699



Human Services

www.bellevuewa.gov

Food Assistance

Eastside Baby Corner: 425-865-0234

Emergency Feeding Program: 206-277-0300

Hopelink: 425-943-7555

Renewal Food Bank: 1-866-793-6512 or 425-736-8132

Salvation Army: 425-452-7300

Sound Generations Meals on Wheels: 206-448-5757

Lifespring: (425) 454-6424

Bellevue School District

Business Services www.bellevuewa.gov

Coordinate Resources

(425) 452-4114

- Startup 425 www.startup425.org
- Chamber bellevuechamber.org
- BDA www.bellevuedowntown.com
- Neighboring cities
- Direct calls to businesses
- Assist with state and federal applications

The screenshot shows a webpage titled "COVID-19 Business/Nonprofit Resources". At the top, there are language links: "Español", "中文", "한국어", and "Русский". The main text states: "To help local businesses and nonprofits impacted by the COVID-19 outbreak and social distancing orders, the City of Bellevue is providing assistance and locating other useful resources, including:". Below this, there is a bulleted list of resources: "Deferred first- and second-quarter local B&O tax payments for certain small businesses until October.", "Halted water service disconnections and waived late fees for non-payment. Business customers may be eligible for payment plans.", "Created temporary curbside food pick-up zones in certain areas of downtown Bellevue with street parking and nearby restaurants and cafes.", "Adapted our Eastside Arts Partnership and Special Projects arts programs to, in some situations, allow for early invoicing and payment.", and "Increased funding for local nonprofits providing key services to the area's most vulnerable residents." On the right side of the page, there is a "Contact" section with the telephone number "425-452-4114", an email address "cevo@bellevuewa.gov", and "Business Hours" listed as "8 a.m.-5 p.m.". Below the contact information are social media icons for Facebook and Twitter.



Council Discussion

Do you need help?

Do you want to donate or volunteer?

www.bellevuewa.gov

(425) 452-6800

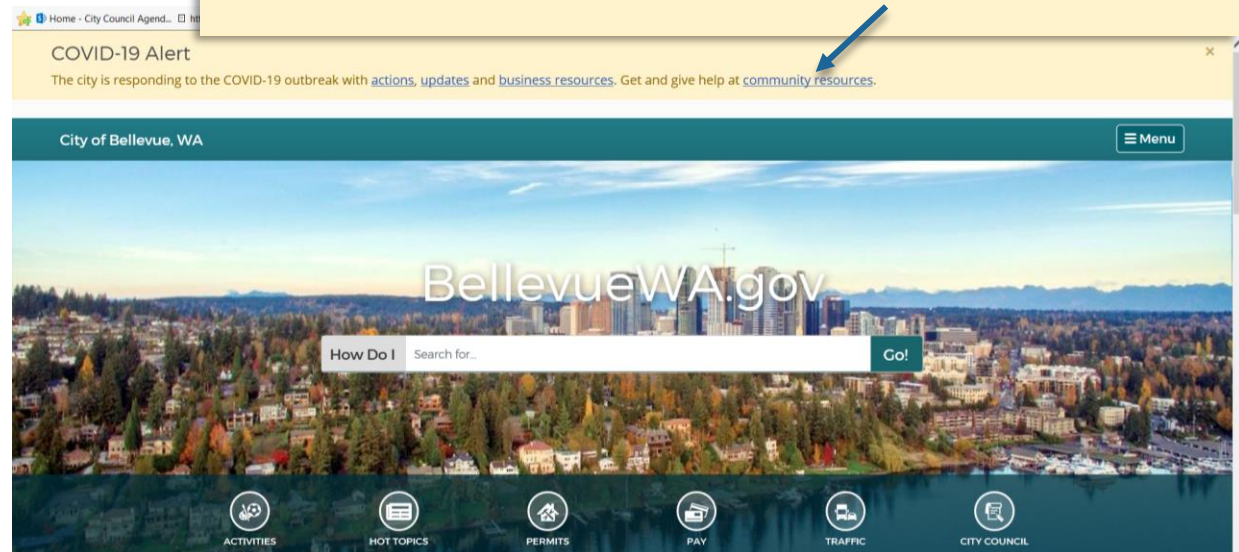
Most acute community needs

- ✓ Money for rent and utilities
- ✓ Food
- ✓ Business assistance

Most acute City need

- ✓ Personal protective equipment

Get and give help at [community resources](#).





City Operations

Adjusting in Real Time



Public Communications

COVID-19 Alert

The city is responding to the COVID-19 outbreak with [actions](#), [updates](#) and [business resources](#). Get and give help at [community resources](#).

[Home](#) / [City Government](#) / [Departments](#) / [City Manager's Office](#) / [Communications](#) / [Emergencies and Extreme Weather](#) / [COVID-19](#) / [COVID-19 Community Resources](#)



COVID-19

[COVID-19 Business Resources](#)

> [COVID-19 Community Resources](#)

COVID-19 Community Resources

The COVID-19 outbreak has forced temporary closure of schools and many businesses, triggering demand for community resources to help people make it through this time.

⇒ **If you need help** but don't find something helpful on this page, please check out [United Way's COVID-19 page](#) or the [Eastside for All COVID-19 Resource Directory](#). If your employment has been affected, please consult our [COVID-19 Business Resources page](#).

⇒ **If you are looking to help** those in need, see the Volunteer tab below or visit one of these resources:

- [Human services agencies funded by the city](#)
- [EngagingBellevue](#) interactive site about how you can help

⇒ You may also use the Donations tab below to offer monetary assistance to the City of Bellevue to support the city's response to COVID-19. The city is not currently accepting donations of goods and services, but please see our local human service agencies located within the topics below. If you have medical equipment to donate, please reach out to our local hospitals.

Child Care

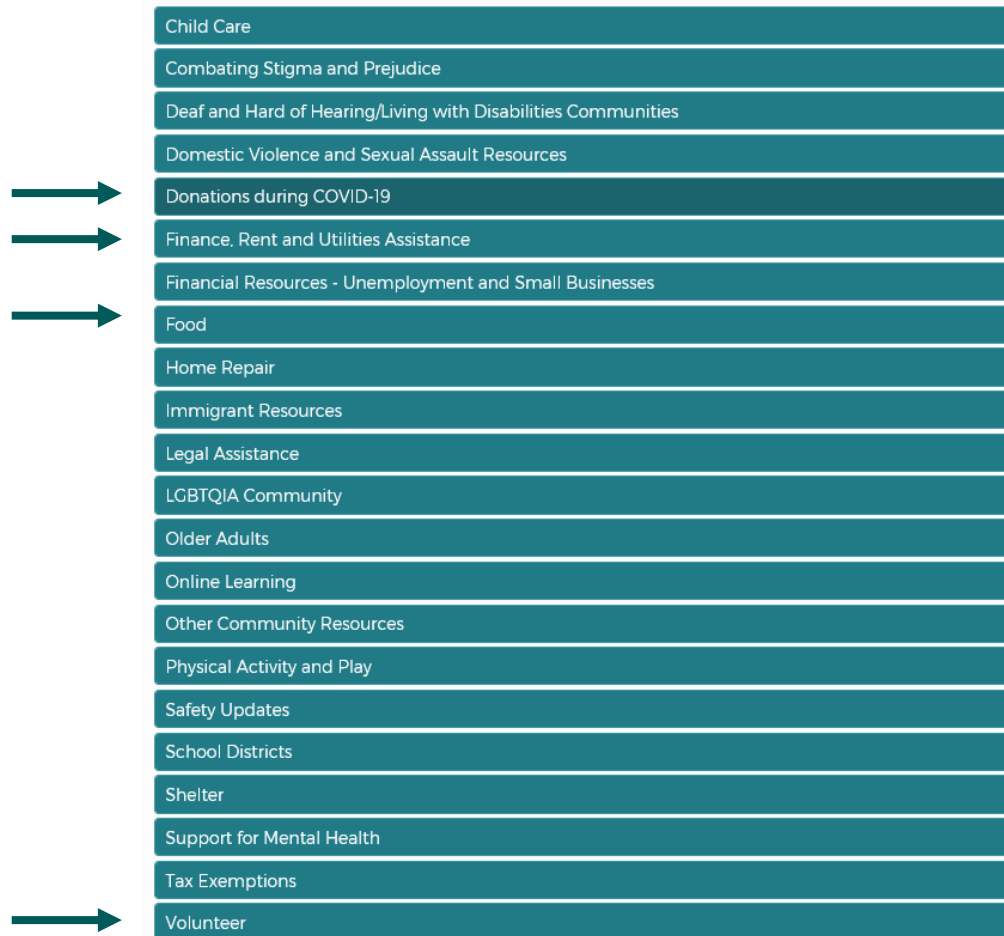
Combating Stigma and Prejudice

COVID-19 Information



City of Bellevue

Public Communications



A vertical list of 20 public communication topics is shown. To the left of the list, four arrows point to the following items: 'Donations during COVID-19', 'Finance, Rent and Utilities Assistance', 'Financial Resources - Unemployment and Small Businesses', and 'Food'. At the bottom, one arrow points to 'Volunteer'.

	Child Care
	Combating Stigma and Prejudice
	Deaf and Hard of Hearing/Living with Disabilities Communities
	Domestic Violence and Sexual Assault Resources
→	Donations during COVID-19
→	Finance, Rent and Utilities Assistance
→	Financial Resources - Unemployment and Small Businesses
→	Food
	Home Repair
	Immigrant Resources
	Legal Assistance
	LGBTQIA Community
	Older Adults
	Online Learning
	Other Community Resources
	Physical Activity and Play
	Safety Updates
	School Districts
	Shelter
	Support for Mental Health
	Tax Exemptions
→	Volunteer



Public Communications

Get and give help at [community resources](#).

COVID-19 Help Form

Want to help or need help and can't find the information on this page? Please fill out this form and someone will get back to you:

Name *

Phone Number

Email *

☐ Want to Help

☐ Need Help

Message

Submit



Public Communications

Website

E-mail blasts

MyBellevue app alerts

Social media

Public inquiries

City of Bellevue / City News / City Hall, other facility closures to continue

City News

- City Clerk's Office News
- City Council News
- City Manager's Office News
- Community Development News
- Development Services News
- Fire News
- Parks & Community Services News
- Police News
- Transportation News
- Utilities News


City Hall, other facility closures to continue

To maintain social distancing that limits the spread of the COVID-19, the city is keeping City Hall closed to the public until further notice. The city shifted to online delivery for most city services on March 17.

In addition to City Hall, the Bellevue Service Center, Mini City Hall and all of Bellevue's community centers are also closed to in-person business.

Police officers and firefighters continue to provide full emergency services, but police and fire stations are closed to non-emergency public access. For emergencies, residents are still asked to call 911.

All city services available online are found here at [BellevueWA.gov](https://www.bellevuewa.gov), with key phone numbers listed on [Contact Us](#). Many city workers are telecommuting, so can be reached by phone or email. Key online and phone services include:



City of Bellevue / City News / COVID-19 Updates

City News

- City Clerk's Office News
- City Council News
- City Manager's Office News
- Community Development News
- Development Services News
- Fire News
- Parks & Community Services News
- Police News
- Transportation News
- Utilities News

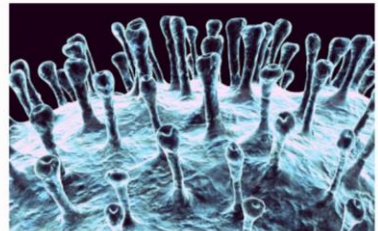
COVID-19 Updates

With the COVID-19 outbreak expected to impact Bellevue for an extended time, local information about it will be posted on a dedicated [COVID-19 page](#).

We will continue to post daily updates on the thread below as meaningful changes to the situation arise.

April 3

"I thank you for your part in supporting the long-term health and safety of our community while we continue to work as a city to relieve the pressures where we can and promote a strong, cohesive and resilient community," Mayor Lynne Robinson [told residents](#) in the wake of Gov. Inslee's extension of the "Stay Home, Stay Healthy" order.



City Departments

City Clerk

City Attorney

City Manager's Office

Community Development

Development Services

Finance and Asset Mgmt

Fire

Human Resources

Information Technology

Parks & Community Services

Police

Transportation

Utilities



City Departments

Communicate seriousness

Save 9-1-1 for most critical calls for emergency service



City Departments

Regional Connection

- Public Health
- Emergency Managers
- Law enforcement
- Fire service
- Sound Cities Assoc.
- Hospitals



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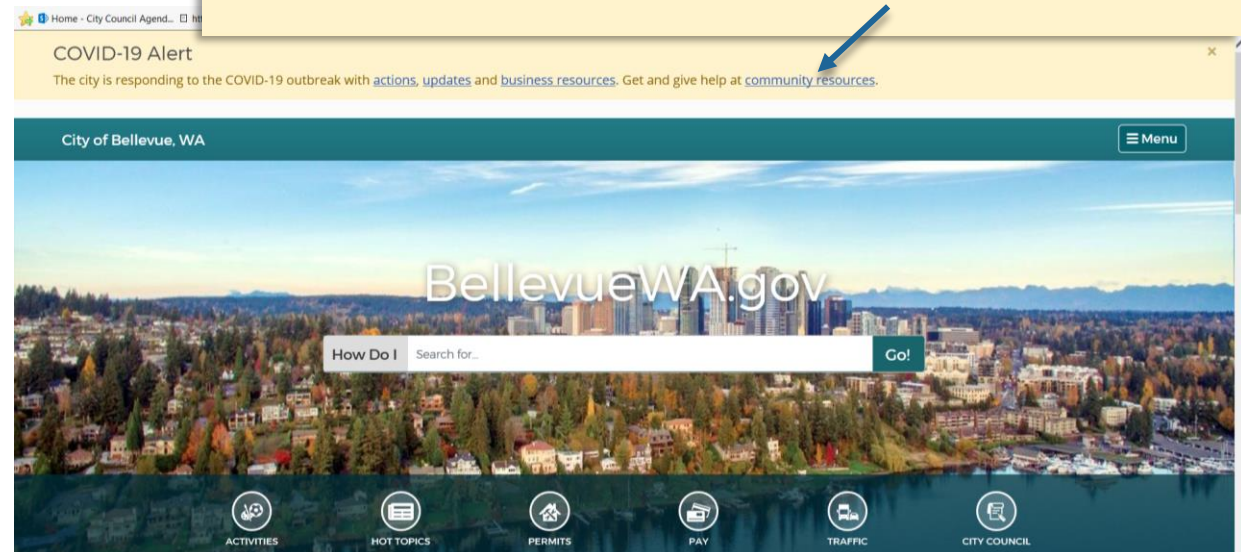
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Look Ahead

Commit to Adapt

- Follow direction of authorities
- Repeat messages for safe practices
- Pursue state and federal funding
- Stand shoulder to shoulder with community





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