

# Robotic Process Automation Pilot

**Successful Innovative Project**

Sabra Schneider  
Information Technology Department  
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# Challenge



- Migration from on-premise to cloud of more than 2,500 plan review sessions
- Development Services staff at capacity responding to existing Bellevue growth
- Estimate of 500-600 hours to migrate content plus quality control time



# Solution: Robotic Process Automation

Innovative partnership  
with Development  
Services and Information  
Technology to use Robotic  
Process Automation  
(RPA)

RPA Allows the user to  
configure a “robot” to  
emulate the repetitive  
actions of a human.



# Benefits and Next Steps

- Saved Development Services staff time, giving them capacity
- Ran process after hours
- Low error rate
- Tested RPA capabilities and skills
- Continue to automate additional processes across the city using RPA

