

CITY COUNCIL REGULAR SESSION

Resolution authorizing execution of a three-year Technology Solutions agreement with Arctic Wolf to provide Managed Detection and Response cyber security services and approving a purchase order to CompuNet, in an amount not to exceed \$398,075 plus all applicable taxes.

Sabra Schneider, Chief Information Officer, 452-4890

Jim Rawley, Network Systems and Security Lead, 452-7197

Information Technology Department

EXECUTIVE SUMMARY

This Resolution authorizes the execution of a Technology Solutions agreement with Arctic Wolf to provide Managed Detection and Response cyber security services and approves a purchase order to CompuNet. CompuNet is the reseller of the product as reflected in the Technology Solutions Agreement. To ensure the protection of City data, networks, and systems, these services will enhance the City's security program to protect against emerging threats.

RECOMMENDATION

Move to adopt Resolution No. 9830

BACKGROUND/ANALYSIS

One of the Information Technology Department's (ITD) key responsibilities is ensuring that the City's data and technology is secure. As part of the Information Security Program, ITD manages policies, processes and systems to mitigate risks to the City's systems, data and network resources. To achieve the greatest protection, the IT security program deploys a variety of systems and services to address threats and vulnerabilities that continue to evolve.

As a best practice, independent security risk assessments are periodically conducted to maintain the City's security posture. A finding in a recent assessment was that a managed detection and response service would enhance the current systems, processes and staffing already in place. This would expand the protection with security professionals continually monitoring events 24x7 and ensuring faster response. This service also includes proactive vulnerability assessments to minimize security risks from emerging threats.

In March, a competitive request for proposals (RFP) process for managed detection and response services was performed. Seven proposals were received, and CompuNet who partnered with Arctic Wolf, was selected after a thorough selection process based on price and desired functionality of the solution proposed.

POLICY & FISCAL IMPACTS**Policy Impact**

City Council's Two-Year Priorities for High Performance Government: Identify and implement technologies that improve customer service.

Bellevue City Code

BCC 4.28.040 provides for the fair and equitable treatment of all persons involved in the purchasing process. Council approval is required to award the contract where the cost exceeds \$90,000.

Fiscal Impact

Total expenditures for CompuNet/Arctic Wolf will be monitored by the ITD. The ITD will continue to submit for approval future on-going support costs in its budget requests. This expenditure is accommodated within the 2019-20 Information Technology Maintenance and Operations budget.

OPTIONS

1. Adopt the Resolution authorizing execution of a three-year Technology Solutions agreement with Arctic Wolf to provide Managed Detection and Response cyber security services and approving a purchase order to CompuNet, in an amount not to exceed \$398,075 plus all applicable taxes.
2. Do not adopt the Resolution and provide alternative direction to staff.

ATTACHMENTS & AVAILABLE DOCUMENTS

Proposed Resolution No. 9830

AVAILABLE IN COUNCIL LIBRARY

CompuNet/Arctic Wolf RFP response
Technology Solutions agreement
Solutions quote