# Digital Cities Survey 2020

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# First Place

Population Category: 125,000-250,000

From the Center for Digital Government, survey includes:

- Data management/ analytics

- Networking and security

- Digital innovation

- Culture and leadership

- Application development

- User centric technology

- Cost effective services
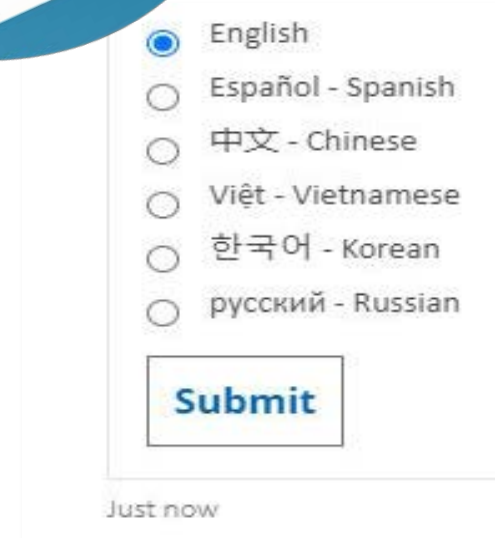
# Highlighted Projects Include:

- Robotic Process Automation migration

- Utilities smart water dashboard

- 911 Dispatch integrated mapping application

- Development of a Universal Design Guide



UNIVERSAL DESIGN
Best Practices for Accessibility in Trainings, Meetings and Events
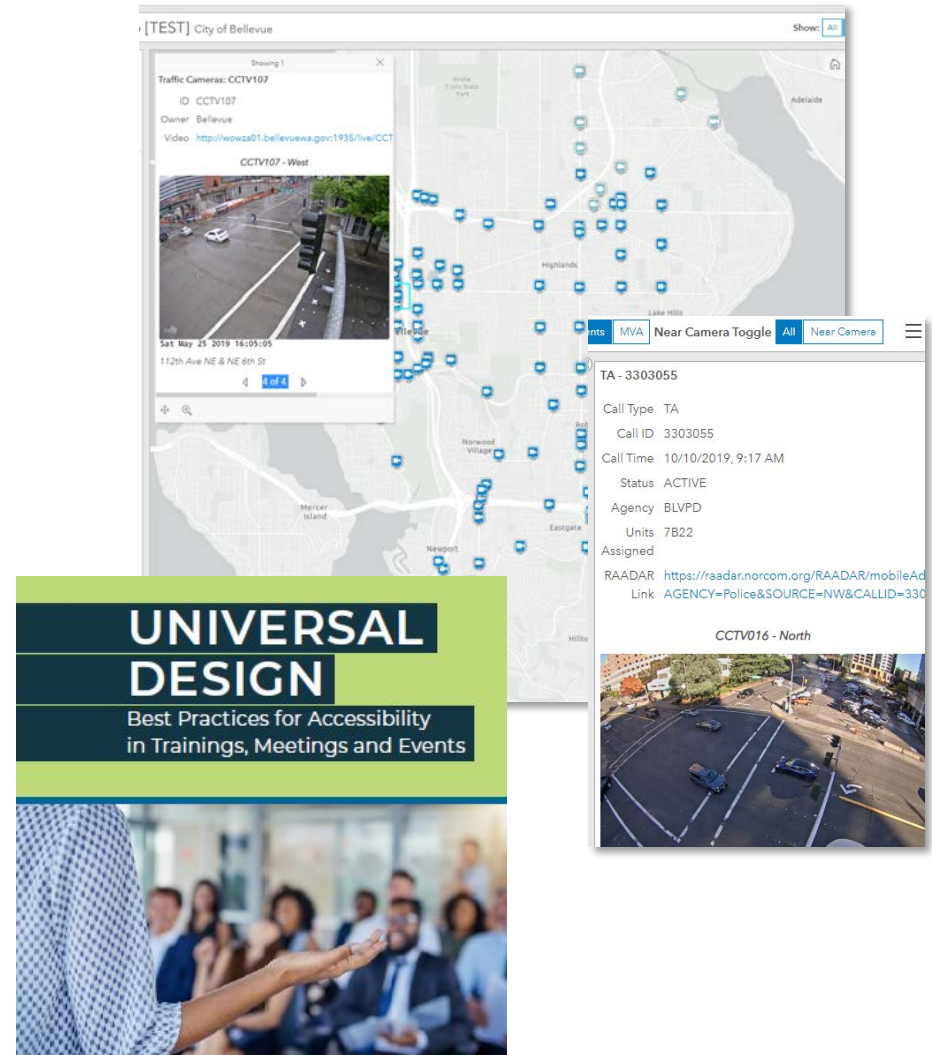
# COVID-19 Technology Developments:

- Launched COVID-19 chatbot for the public

- Deployed chatbot for IT helpdesk

- Supported tools and technology for remote meetings and engagement including an enterprise Zoom deployment

- Expanded free-public WiFi

- COVID-19 response maps including regional services, meals, and WiFi

- Enhanced network connectivity
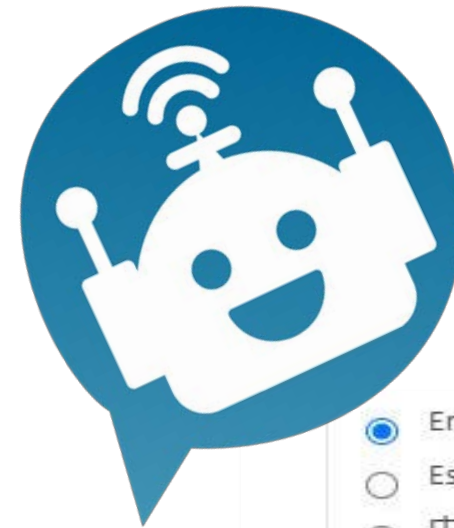


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Español - Spanish
中文 - Chinese
Việt - Vietnamese
한국어 - Korean
русский - Russian

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Just now

# Emphasis on Partnerships: Internally and Externally

- Work begins with the City Council Vision for a smart, connected, innovative city

- Continued advancements of BellevueSmart plan

- Regional collaboration with eCityGov Alliance and Community Connectivity Consortium

# **Congratulations Bellevue!**



The first place Digital Cities award belongs to the entire city.