

# Bellevue Conflict Resolution Center

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Community Development
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## **Council Action**

Presentation for Information Only – No Action Requested

#### **AGENDA**

Background

COVID-19 Impact and Response

Rent Negotiation Program

What's Next

Volunteer Training

#### **Background**



Building problem solving capacity among the people who live and work in Bellevue.

85% of cases resolved through phone conciliation

#### **Covid-19 Impact and Response**



 Conciliation model adapted to work from home

- Increase in neighborto-neighbor disputes
  - Noise complaints
  - Right of Way complaints
  - Landlord/Tenant issues

## **Covid-19 Impact and Response**

"I strongly encourage landlords and tenants to avail themselves of the services offered at existing dispute resolution centers to come to agreement on payment and repayment solutions."

Governor Jay Inslee,

Proclamation on Evictions and Related Housing Practices

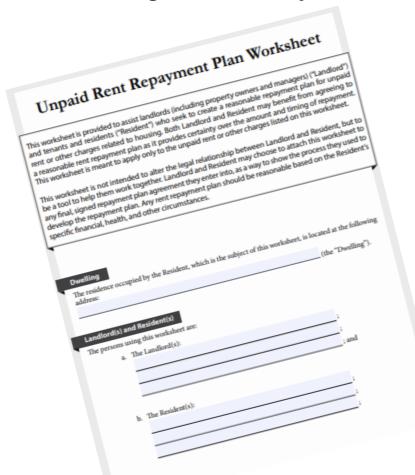
 Washington State Governor Proclamation

 Training with State Attorney General Office

 Coordination with Dispute Resolution Centers across Washington State

#### **Rent Negotiation Program**

Helping landlords and tenants devise payment and repayment solutions for arrearages caused by the COVID-19 pandemic

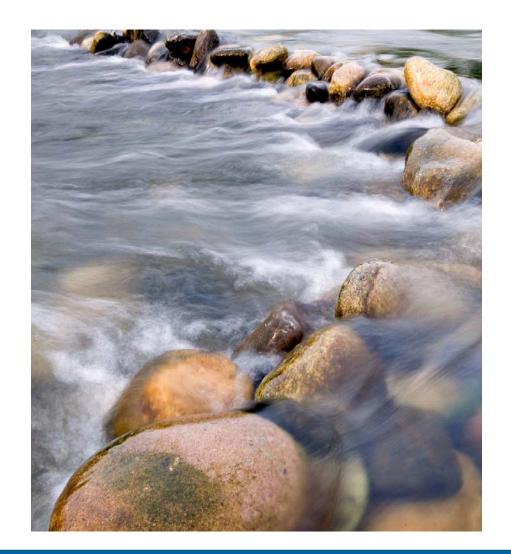


- Landlord or Tenant initiates
- Agreement to Mediate
- Help with Repayment sheet, documents
- Gives landlords and tenants ease and tools to move forward

#### What's Next

- Rent Negotiation Program
- Foreclosure Mediation

- Eastside Men's Shelter
   Good Neighbor
   Agreement
- Online Community Classes – Listening Skills

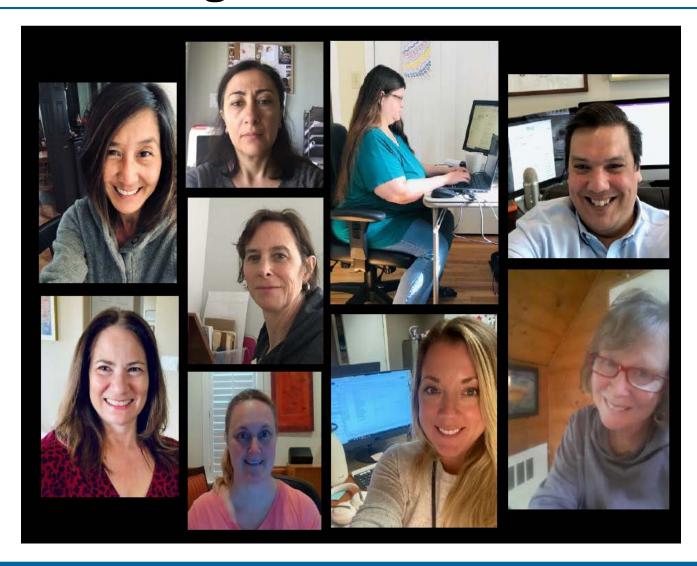


## **Volunteer Training**

Conciliation Training

February 8<sup>th</sup>-10<sup>th</sup>

Register @ BCRC@bellevuewa.gov



# Questions

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