

CITY COUNCIL STUDY SESSION

Update on the Northeast King County Regional Communications Agency (NORCOM) Emergency Dispatch Service.

Nathan McCommon, Deputy City Manager, 452-4194
City Manager's Office

DIRECTION NEEDED FROM COUNCIL**INFORMATION
ONLY**

NORCOM's Executive Director Bill Hamilton will provide an update on partnerships, governance structure, accomplishments, and the future of the agency.

No Council action is needed. Tonight's presentation is an opportunity to become reacquainted with the valuable service of NORCOM, ask questions, and provide feedback.

RECOMMENDATION

N/A

BACKGROUND/ANALYSIS

Formed in 2009 as a non-profit corporation, NORCOM serves as the regional emergency dispatch center for the Eastside of King County all the way to the Kittitas County border. Fourteen fire and medical agencies and six police agencies are member jurisdictions, including both fire and police services of the City of Bellevue.

NORCOM is led by an executive director who is responsible for its entire success, including strategy, culture, and technical execution. The executive director reports to a governing board comprised of one delegate from each member jurisdiction. Delegates are professional executives, which include city managers, police administrators, and fire and emergency medical administrators. The delegate for the City of Bellevue is Deputy City Manager Nathan McCommon and the alternate is Fire Chief Jay Hagen.

For a look at NORCOM's 2021 dashboard, see <https://www.normcom.org>.

POLICY & FISCAL IMPACTS**Policy Impact**

Council has continually supported and renewed an [inter-local agreement](#) that ensures this collaborative and coordinated emergency dispatch model.

Fiscal Impact

There are no direct fiscal impacts associated with tonight's update.

OPTIONS

N/A

ATTACHMENTS & AVAILABLE DOCUMENTS

N/A

AVAILABLE IN COUNCIL LIBRARY

N/A