



Legislation Details (With Text)

**File #:** RES 10252

**In control:** City Council Regular Meeting

**On agenda:** 5/8/2023

**Title:** Resolution authorizing the execution of a 5-year Software as a Service agreement with Freshworks Inc., to implement and provide an ongoing cloud-based platform for IT Service Management and Customer Service Management software, in an amount not to exceed \$618,090.00, plus all applicable taxes.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** ,

Date	Ver.	Action By	Action	Result
------	------	-----------	--------	--------

Resolution authorizing the execution of a 5-year Software as a Service agreement with Freshworks Inc., to implement and provide an ongoing cloud-based platform for IT Service Management and Customer Service Management software, in an amount not to exceed \$618,090.00, plus all applicable taxes.