



Legislation Details (With Text)

File #: RES 10252

In control: City Council Regular Meeting

On agenda: 5/8/2023

Title: Resolution authorizing the execution of a 5-year Software as a Service agreement with Freshworks Inc., to implement and provide an ongoing cloud-based platform for IT Service Management and Customer Service Management software, in an amount not to exceed \$618,090.00, plus all applicable taxes.

Sponsors:

Indexes:

Code sections:

Attachments: 1. Agenda Memo, 2. Resolution

Date	Ver.	Action By	Action	Result
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Resolution authorizing the execution of a 5-year Software as a Service agreement with Freshworks Inc., to implement and provide an ongoing cloud-based platform for IT Service Management and Customer Service Management software, in an amount not to exceed \$618,090.00, plus all applicable taxes.