



## Legislation Details

**File #:** RES 10252

**In control:** City Council Regular Meeting

**On agenda:** 5/8/2023

**Title:** Resolution authorizing the execution of a 5-year Software as a Service agreement with Freshworks Inc., to implement and provide an ongoing cloud-based platform for IT Service Management and Customer Service Management software, in an amount not to exceed \$618,090.00, plus all applicable taxes.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Agenda Memo, 2. Resolution

| Date | Ver. | Action By | Action | Result |
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